

Strata Stakeholder Mapping

Final Report



*
CITYFUTURES



Strata Stakeholder Mapping

By Hazel Easthope, Caitlin Buckle and Sian Thompson

City Futures Research Centre
Faculty of Built Environment
University of New South Wales

www.cityfutures.net.au

Published by: City Futures Research Centre, University of New South Wales

Also available at <https://cityfutures.be.unsw.edu.au/research/projects/strata-stakeholders/>

First Published June 2016

Amended 14th September 2016

© City Futures Research Centre 2016

Cover photograph provided by Bruce Judd

This report is based on research funded by the City of Sydney Council

This paper may be reproduced in part or whole by non-profit organisations for educational purposes, so long as the City Futures Research Centre, Faculty of the Built Environment, University of New South Wales, is acknowledged.

Any opinions expressed in this report are those of the authors and do not necessarily reflect the views of City of Sydney or the University of New South Wales.

Contents

Introduction	1
Strata Stakeholder Mapping and Analysis	1
Objectives	1
How to Use This Document.....	1
1 RASP Actions	2
2 Method	3
Limitations and Exclusions	3
3 Identified Stakeholders by Category	5
4 Stakeholder Relationships	10
5 Potential Stakeholder Contributors to RASP Actions	12
5.1 Foster Innovation.....	12
5.2 Raise the Bar.....	14
5.3 Build Capacity	16
5.4 Active Upgrades	19
5.5 Empower Communities	21
6 Stakeholder Information	23
6.1 Strata Peak Bodies.....	23
6.2 Companies	32
6.3 Peak body, umbrella and advocacy organisations.....	58
6.4 Key communications platforms and channels.....	90
Appendix 1 Formal Connections between Organisations	93

Introduction

The Residential Apartment Sustainability Plan (RASP) is the first of the City of Sydney's (the City) sector sustainability plans and was endorsed by council in August 2015. The RASP is a ten year plan targeting greenhouse gas and water reductions in the apartment sector of 40 per cent and 7 per cent respectively, as well as seeing at least 70 per cent of waste diverted from landfill by 2021. This 10 year plan contains 30 actions (see diagram on the next page) that together ultimately seek to drive improved environmental performance in residential apartment sector.

These actions range from:

- a direct action retrofit program;
- provision of incentives and support for upgrades;
- capacity building workshops, and
- advocacy to state and federal governments for critical policy changes.

Strata Stakeholder Mapping and Analysis

The energy, water and waste targets cannot be delivered by the City alone. The City will play a role ranging from advocacy, capacity building and direct retrofitting, however to achieve change they must work with different actors in the sector. It is therefore crucial to identify, analyse, map and prioritise various sector stakeholders to understand their role in delivering the 30 actions and ultimate outcomes that will achieve RASP targets for the sector. This research feeds into the planning and delivery of a number of key actions under the RASP.

Objectives

The key objective of the research was to enable the City to prioritise engagement and ensure they are working with the right sector stakeholders to collectively deliver the RASP over the next 10 years. It is expected that the outputs will assist the City to deliver key actions in the RASP as seen in the diagram on the following page.

How to Use This Document

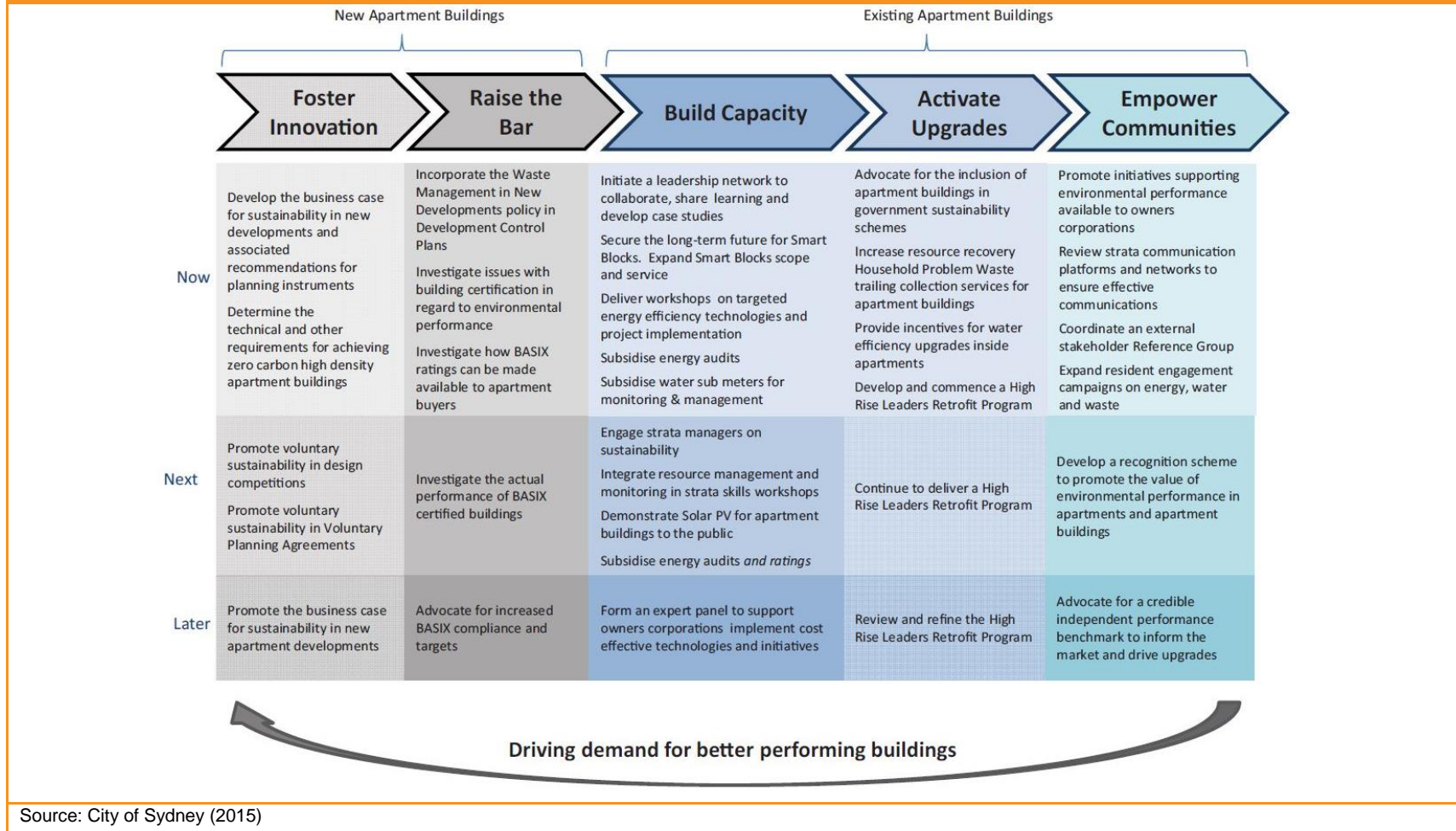
This document is intended as a reference document to help organisations understand the formal connections between the various stakeholders involved in the strata sector and beyond in Sydney.

A list of all of the organisations included in this report is provided in section 3. From that section, it is possible to click on hyperlinks to take you directly to the section of the report with more detailed information about each organisation in Section 6. Section 6 also provides a summary of organisations according to their potential as RASP action partners.

A graphic of these organisations and the identified formal relationships between them is provided in section 4. An interactive graphic is also available online at [\[https://cityfutures.be.unsw.edu.au/research/projects/strata-stakeholders/\]](https://cityfutures.be.unsw.edu.au/research/projects/strata-stakeholders/). A tabular summary of the identified formal relationships between these stakeholders is available in Appendix 1.

1 RASP Actions

Figure 1: RASP Actions Graphic



2 Method

The research project identified key strata sector stakeholders operating within the City of Sydney Local Government Area, the relationships between these stakeholders, and further relevant information about these stakeholders to assist the City of Sydney with their engagement strategies within this sector.

This report also provides an overview of key strata communications platforms and channels and their audiences as well as potential recognition schemes and awards that could be used to incentivise environmental leadership in both new and existing apartment buildings.

Methods

The research project involved:

1. A review of the websites of major strata-sector organisations and communications platforms.
2. Development of a strata stakeholder 'map' (graphic) demonstrating the connections between the identified stakeholders and an accompanying report with detailed information about each, as well as major communication channels.
3. Interviews with 3 strata stakeholders representing the major strata-specific organisations operating across Sydney. The interviewees were the founder of Green Strata, the Executive Officer of the Owners Corporation Network and the General Manager of Strata Community Australia (NSW). During these interviews the strata stakeholder map draft was presented and stakeholders were asked to comment upon, amend, or add to the map and provide additional information about relevant organisations and communications channels.
4. Follow-up phone calls with businesses and organisations to collect additional information.

Limitations and Exclusions

Given the nature of the strata sector and the very many organisations involved with this sector, it was not possible to include all organisations with an involvement in the strata sector in this report. The following categories of organisation were consciously excluded from both the stakeholder map and report:

- Legal firms and lawyers (although many who work in the strata sector are represented by the Australian College of Community Association Lawyers, which is included).
- Insurance brokers specialising in the strata sector (although some will be represented by the National Insurance Brokers Association, which is included).
- Strata software companies who provide accounting software for strata managers and owners corporations (software companies who provide specific building management features have been included because of their strong potential links with building upgrades).
- Individual builders or developers (although some will be represented by the Urban Development Institute of Australia and the Master Builders Association, which are both included).
- Strata management and building management companies who do not either a) manage more than 10 buildings within the City of Sydney LGA or b) include practices to encourage environmental sustainability in their professional practice.

- Other service providers (e.g. cleaning and maintenance services).

The strata stakeholder map and accompanying report have been developed based on the information obtained using the method outlined above. It is therefore possible that some organisations or businesses have been unintentionally omitted.

3 Identified Stakeholders by Category

Box 1: Strata Peak Bodies

[This category includes: The major strata-specific peak body, umbrella and advocacy organisations in operation in the City of Sydney]

- ⇒ [Australian College of Community Association Lawyers](#)
- ⇒ [Australian Resident Accommodation Managers Associations](#)
- ⇒ [Green Strata](#)
- ⇒ [Owners Corporation Network of Australia](#)
- ⇒ [Real Estate Institute \(NSW\) Strata Chapter](#)
- ⇒ [Smart Blocks](#)
- ⇒ [Strata Community Australia \(NSW\)](#)
- ⇒ [Women in Strata](#)

Box 2: Companies

[This category includes: The largest strata management and building management companies operating in the City of Sydney; strata and building management companies with a sustainability focus (regardless of size) operating in the City of Sydney; companies offering sustainable products and services tailored to the strata industry; companies offering building information systems for strata; companies offering loans to owners corporations for repairs and upgrades to common property]

Strata Management Companies

Strata management companies with a key sustainability focus

- ⇒ [Ace Body Corporate Management](#)
- ⇒ [Advanced Community Management](#)
- ⇒ [Esquire Property Group \(including Bright & Duggan, Cambridge Management Services\)¹](#)
- ⇒ [Jamesons Strata Managers](#)
- ⇒ [PICA Property & Financial Services \(including Body Corporate Services, Dynamic Property Services, GK Strata\)²](#)
- ⇒ [Progressive Strata Management](#)
- ⇒ [Strata Sense](#)
- ⇒ [Whelan Property Group](#)
- ⇒ [Wellman Strata Management](#)

Other key strata management companies operating in the City of Sydney

- ⇒ [Alldis & Cox](#)
- ⇒ [Clisdells](#)

¹ Bright and Duggan has the key sustainability focus

² Dynamic Property Services has the key sustainability focus

- ⇒ [Harvie Strata](#)
- ⇒ [McCormacks](#)
- ⇒ [Meriton Strata Management Services](#)
- ⇒ [NetStrata](#)
- ⇒ [New South Wales Strata Management](#)
- ⇒ [O'Connors Strata \(Strataman\)](#)
- ⇒ [Sommerville First National](#)
- ⇒ [Strata Choice](#)
- ⇒ [Strata Partners](#)
- ⇒ [Strata Plus](#)
- ⇒ [Vesture Management Group \(with Strata Title Management Group\)](#)

Building Management Companies

Building management companies with a key sustainability focus

- ⇒ [Brookfield Johnson Controls](#)
- ⇒ [Francis Management Building Services](#)
- ⇒ [Lefand Group](#)
- ⇒ [LUNA Property Management](#)
- ⇒ [Manage Meant](#)
- ⇒ [National Facilities Management](#)
- ⇒ [Pacific Building Management](#)
- ⇒ [Strategic Strata](#)
- ⇒ [Transparent Facilities Management](#)
- ⇒ [Vertical Asset Management](#)

Other key building management companies operating in the City of Sydney

- ⇒ [Building Facilities Management Services](#)
- ⇒ [Building Management Australia](#)
- ⇒ [Carrington](#)
- ⇒ [Excel Building Management](#)
- ⇒ [Greycliff](#)
- ⇒ [K & S Building Management](#)
- ⇒ [Mertion Building Management](#)
- ⇒ [Tower Building and Property Management](#)
- ⇒ [Zenaris Maintenance Services](#)

Companies offering sustainable products and services tailored to the strata industry

- ⇒ [Energy Smart Strata](#)
- ⇒ [Sustainability Now](#)
- ⇒ [Wattblock](#)

Companies offering building information systems for strata schemes

- ⇒ [Building Link](#)
- ⇒ [BuildingManager](#)
- ⇒ MYBOS
- ⇒ [Strata Spot](#)
- ⇒ [Urbanize](#)

Companies offering loans to owners corporations for repairs and upgrades to common property

- ⇒ [Lannock Strata Finance](#)
- ⇒ [Macquarie Relationship Banking](#)

Box 3: Peak body, umbrella and advocacy organisations

[This category includes: Peak body, umbrella and advocacy organisations operating across the City of Sydney that are not strata-specific, but are identified as having cross-linkages with strata-specific issues relating to sustainability in apartments]

Peripheral Organisations

Government bodies and government sponsored organisations

- ⇒ [Australian Competition and Consumer Commission](#)
- ⇒ [Building Professionals Board](#)
- ⇒ [Clean Energy Finance Corporation](#)
- ⇒ [Department of Industry, Innovation and Science](#)
- ⇒ [Greater Sydney Commission](#)
- ⇒ [Independent Pricing and Regulatory Tribunal](#)
- ⇒ [Land and Housing Corporation](#)
- ⇒ [NSW Civil and Administrative Tribunal](#)
- ⇒ [NSW Department of Planning and Environment](#)
- ⇒ [NSW Fair Trading](#)
- ⇒ [Office of Environment and Heritage](#)
- ⇒ [Urban Growth NSW](#)

Environmental advocacy non-governmental organisations

- ⇒ [Alternative Technology Association](#)
- ⇒ [Australian Solar Council](#)
- ⇒ [Australian Sustainable Built Environment Council](#)
- ⇒ [Community Power Agency](#)
- ⇒ [Green Building Council of Australia](#)
- ⇒ [Total Environment Centre](#)

Think tanks

- ⇒ [Committee for Sydney](#)
- ⇒ [Urban Taskforce](#)

Other advocacy organisations

- ⇒ [Australian Institute of Refrigeration, Air Conditioning and Heating](#)
- ⇒ [The Better Planning Network](#)
- ⇒ [The Building Products Innovation Council](#)
- ⇒ [Choice](#)
- ⇒ [City Futures Research Centre at UNSW Australia](#)
- ⇒ [Council of the Ageing](#)
- ⇒ [Energy and Water Ombudsman \(NSW\)](#)
- ⇒ [Insurance Council of Australia](#)
- ⇒ [The Lighting Council of Australia](#)
- ⇒ [National Insurance Brokers Association](#)
- ⇒ [Property Council](#)
- ⇒ [Shelter NSW](#)
- ⇒ [Tenants Union NSW](#)

Individual Membership Organisations

- ⇒ [Association of Accredited Certifiers](#)
- ⇒ [Australian Institute of Architects](#)
- ⇒ [Australian Institute of Conveyancers](#)
- ⇒ [Australian Institute of Quantity Surveyors](#)
- ⇒ [Australian Institute of Urban Studies \(NSW\)](#)
- ⇒ [Australian Windows Association](#)
- ⇒ [Building Designers Association of Australia](#)
- ⇒ [Engineers Australia](#)
- ⇒ [Facilities Management Association of Australia](#)
- ⇒ [Housing Industry Association](#)
- ⇒ [Master Builders Association](#)
- ⇒ [Planning Institute of Australia](#)
- ⇒ [Property Owners Association of NSW](#)
- ⇒ [Royal Institute of Chartered Surveyors \(Oceania\)](#)
- ⇒ [Urban Development Institute of Australia \(NSW\)](#)

Utilities Distributors

- ⇒ [Ausgrid](#)
- ⇒ [Sydney Water](#)
- ⇒ [Jemena Gas](#)

Box 4: Key communications platforms and channels that would be expected to reach residents of the City of Sydney [in addition to those used by the organisations listed in boxes 1-3 above]

Strata-specific

- ⇒ [Australian Strata Services Directory](#)
- ⇒ [Jimmy Thompson \(Flat Chat\)](#)
- ⇒ [Griffith University Strata and Community Title in the 21st Century Conference](#)
- ⇒ [Liveable Cities Conference](#)
- ⇒ [Look Up Strata](#)
- ⇒ [Living in Strata](#)
- ⇒ [Michael Teys \(Block Strata\)](#)
- ⇒ [Strataman](#)
- ⇒ [Vertical Neighbourhood Connections](#)
- ⇒ [Your Strata Property](#)

Other

- ⇒ [Clay Lucas \(City Editor at The Age\)](#)
- ⇒ [Sourceable](#)
- ⇒ [The Fifth Estate](#)
- ⇒ [The Urban Developer](#)

4 Stakeholder Relationships

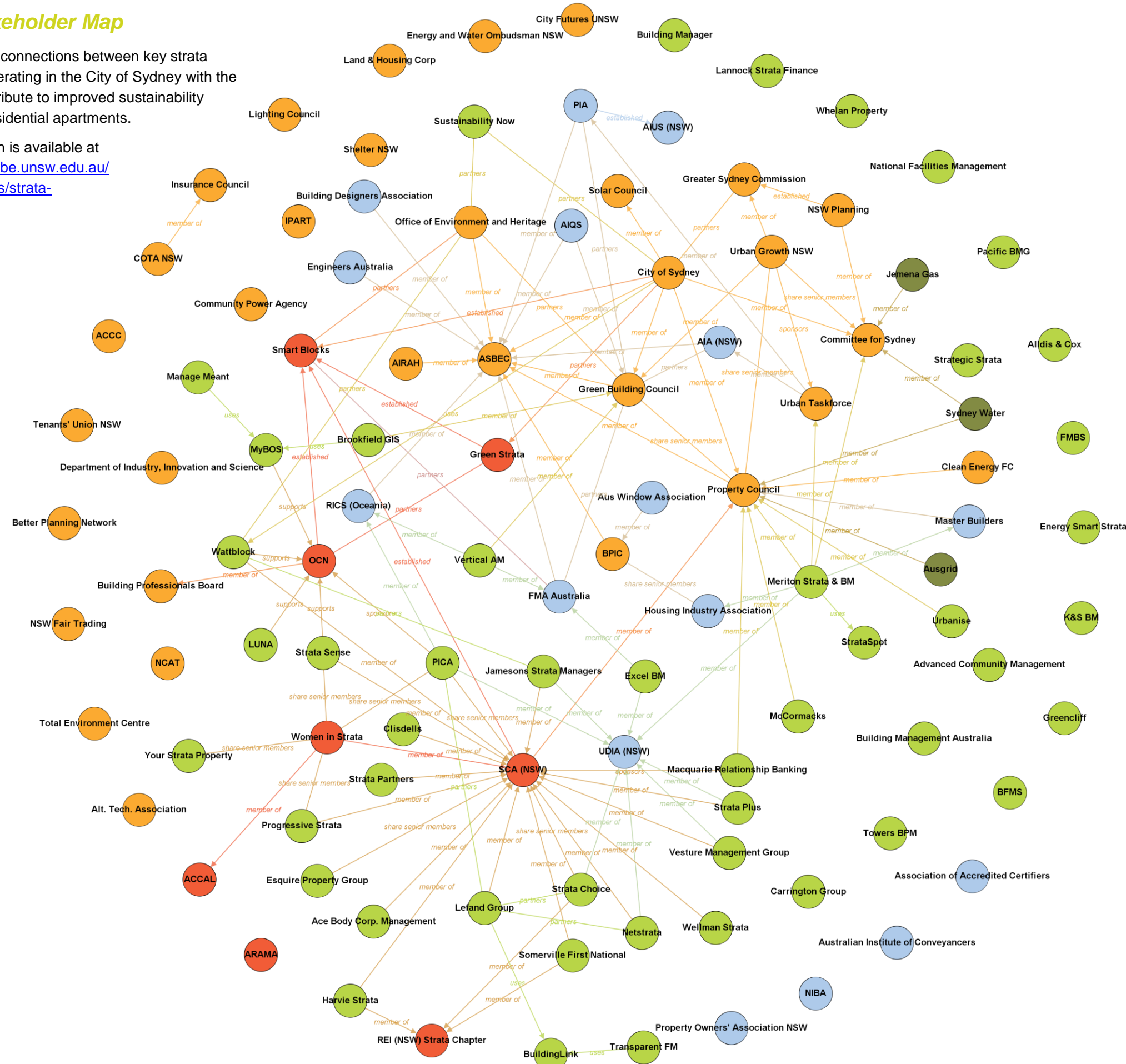
The strata stakeholder map on the next page provides an overview of the major stakeholders involved in the residential strata sector in the City of Sydney Local Government Area as well as peripheral organisations with an interest in the residential strata sector and/or improved environmental sustainability of residential properties in the City of Sydney LGA.

The map also outlines a series of formal connections between these stakeholders. It should be noted that the absence of a connection between any one stakeholder and any other does not imply that no connection exists, but rather than none of the formal connections included [i.e. member of, supports, share senior members, established, partners] were found to exist. This is especially relevant for the individual membership organisations, which may have individual members who work for many of the other organisations on the map.

Strata Stakeholder Map

A map of formal connections between key strata stakeholders operating in the City of Sydney with the potential to contribute to improved sustainability outcomes for residential apartments.

An online version is available at <http://cityfutures.be.unsw.edu.au/research/projects/strata-stakeholders/>



Key

Strata-Specific Organisations

Strata Peak Bodies
The major strata-specific peak body, umbrella and advocacy organisations

Companies
The largest strata management and building management companies; strata and building management companies and companies with a sustainability focus (regardless of size); companies offering sustainable products and services tailored to the strata industry; companies offering building information systems for strata; companies offering loans to owners corporations for repairs and upgrades to common property

Non-Strata-Specific Organisations
(Organisations identified as having cross-linkages with strata-specific issues relating to sustainability in apartments)

- Peripheral Organisations**
Government bodies and government sponsored organisations, environmental advocacy NGOs, other advocacy organisations and think tanks
- Individual Membership Organisations**
- Utilities Distributors**

5 Potential Stakeholder Contributors to RASP Actions

The following provides a summary of the organisations that could potentially partner with or otherwise assist the City of Sydney in achieving each of the RASP actions. Further detail is provided in the Tables in Section 6.

5.1 Foster Innovation



5.1.1 Develop the business case for sustainability in new developments and associated recommendations for planning instruments:

- Alternative Technology Association
- Association of Accredited Certifiers
- Australian Sustainable Built Environment Council
- City Futures Research Centre
- Department of Industry, Innovation and Science
- Energy Smart Strata
- Engineers Australia
- Facilities Management Association of Australia
- Greater Sydney Commission
- Green Building Council of Australia
- Green Strata
- High Rise Energy
- Housing Industry Association
- NSW Department of Planning & Environment
- Office of Environment and Heritage
- Owners Corporation Network of Australia
- Planning Institute of Australia
- Smart Blocks
- Sustainability Now
- Urban Development Institute of Australia (NSW)
- Urban Growth NSW
- Wattblock

5.1.2 Determine the technical and other requirements for achieving zero carbon high density apartment buildings:

- Alternative Technology Association
- Australian Institute of Architects
- Australian Institute of Refrigeration, Air Conditioning and Heating
- Australian Sustainable Built Environment Council
- Department of Industry, Innovation and Science
- Energy Smart Strata
- Engineers Australia
- Facilities Management Association of Australia
- Green Building Council of Australia
- High Rise Energy
- Housing Industry Association
- Office of Environment and Heritage
- Sustainability Now
- Wattblock

5.1.3 Promote voluntary sustainability in design competitions:

- Australian Institute of Architects
- Australian Institute of Refrigeration, Air Conditioning and Heating
- Australian Sustainable Built Environment Council
- Department of Industry, Innovation and Science
- Engineers Australia
- Greater Sydney Commission
- Green Building Council of Australia
- Green Strata
- High Rise Energy
- Housing Industry Association
- NSW Department of Planning & Environment
- Office of Environment & Heritage
- Planning Institute of Australia
- Property Council
- Smart Blocks
- Strata Community Australia (NSW)
- Urban Development Institute of Australia (NSW)

5.1.4 Promote voluntary sustainability in Voluntary Planning Agreements:

- Australian Sustainable Built Environment Council
- Committee for Sydney
- Green Building Council of Australia
- Green Strata
- Housing Industry Association
- NSW Department of Planning & Environment
- Office of Environment & Heritage
- Planning Institute of Australia
- Property Council
- Smart Blocks
- Urban Development Institute of Australia (NSW)

5.1.5 Promote a business case for voluntary sustainability in new apartment developments:

- Alternative Technology Association
- Association of Accredited Certifiers
- Australian Institute of Architects
- Australian Institute of Refrigeration, Air Conditioning and Heating
- Australian Institute of Urban Studies (NSW)
- Australian Sustainable Built Environment Council
- Better Planning Network
- Building management companies
- Building Products Innovation Council
- Department of Industry, Innovation and Science
- Energy Smart Strata
- Engineers Australia
- Facilities Management Association of Australia
- Greater Sydney Commission
- Green Building Council of Australia
- Green Strata
- High Rise Energy
- Housing Industry Association
- NSW Department of Planning & Environment
- Owners Corporation Network of Australia
- Planning Institute of Australia
- Property Council
- Smart Blocks
- Strata management companies
- Sustainability Now
- Urban Development Institute of Australia (NSW)

5.2 Raise the Bar



5.2.1 Incorporate the Waste Management in New Developments policy in Development Control Plans:

- Association of Accredited Certifiers
- Better Planning Network
- Facilities Management Association of Australia
- Green Strata
- NSW Department of Planning and Environment
- Owners Corporation Network of Australia
- Property Council
- Sustainability Now

5.2.2 Investigate issues with building certification in regard to environmental performance:

- Department of Industry, Innovation and Science
- Energy Smart Strata
- Facilities Management Association of Australia
- Green Building Council of Australia
- Green Strata
- Housing Industry Association
- NSW Department of Planning and Environment
- Property Council
- Sustainability Now
- The Building Products Innovation Council

5.2.3 Investigate how BASIX ratings can be made available to apartment buyers:

- Alternative Technology Association
- City Futures Research Centre
- Energy Smart Strata
- Green Building Council of Australia
- Green Strata
- Housing Industry Association
- NSW Department of Planning and Environment
- Office of Environment and Heritage
- Property Council
- Real Estate Institute (NSW)
- Smart Blocks
- Sustainability Now

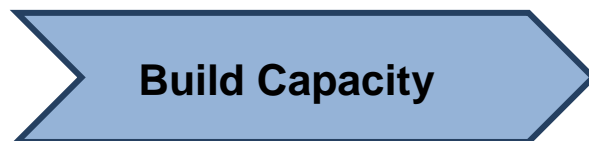
5.2.4 Investigate the actual performance of BASIX certified buildings:

- Alternative Technology Association
- Association of Accredited Certifiers
- Australian Sustainable Built Environment Council
- Building management companies
- Building Professionals Board
- Department of Industry, Innovation and Science
- Energy Smart Strata
- Green Building Council of Australia
- Green Strata
- High Rise Energy
- Housing Industry Association
- NSW Department of Planning and Environment
- Office of Environment and Heritage
- Property Council
- Smart Blocks
- Sustainability Now
- Wattblock

5.2.5 Advocate for increased BASIX compliance and targets:

- Alternative Technology Association
- Association of Accredited Certifiers
- Australian Institute of Architects
- Australian Institute of Refrigeration, Air Conditioning and Heating
- Australian Sustainable Built Environment Council
- Better Planning Network
- Building management companies
- Building Products Innovation Council
- Building Professionals Board
- Department of Industry, Innovation and Science
- Energy Smart Strata
- Green Building Council of Australia
- Green Strata
- High Rise Energy
- Housing Industry Association
- Lookup Strata
- NSW Department of Planning
- Office of Environment and Heritage
- Owners Corporation Network of Australia
- Property Council
- Smart Blocks
- Strata Community Australia (NSW)
- Strata management companies
- Strataman
- Sustainability Now
- Urban Development Institute of Australia (NSW)
- Vertical Neighbourhood Connections
- Wattblock
- Your Strata Property

5.3 Build Capacity



5.3.1 Initiate a leadership network to collaborate, share learning and develop case studies:

- Alternative Technology Association
- Australian Institute of Refrigeration, Air Conditioning and Heating
- Australian Sustainable Built Environment Council
- Better Planning Network
- Building management companies
- Building Products Innovation Council
- City Futures Research Centre
- Department of Industry, Innovation and Science
- Energy Smart Strata
- Engineers Australia
- Facilities Management Association of Australia
- Green Building Council of Australia
- Green Strata
- Housing Industry Association
- NSW Department of Planning and Environment
- Office of Environment and Heritage
- Owners Corporation Network of Australia
- Planning Institute of Australia
- Royal Institute of Chartered Surveyors (Oceania)
- Smart Blocks
- Strata Community Australia (NSW)
- Strata management companies
- Sustainability Now
- Wattblock
- Women in Strata
- Your Strata Property

5.3.2 Secure the long-term future for Smart Blocks. Expand Smart Blocks scope and service:

- Alternative Technology Association
- Association of Accredited Certifiers
- Building management companies
- Department of Industry, Innovation and Science
- Energy Smart Strata
- Facilities Management Association of Australia
- Green Building Council of Australia
- Green Strata
- High Rise Energy
- Housing Industry Association
- NSW Department of Planning and Environment
- Owners Corporation Network of Australia
- Property Council
- Smart Blocks
- Strata Community Australia (NSW)
- Sustainability Now
- Wattblock

5.3.3 Deliver workshops on targeted energy efficiency technologies and project implementation:

- Australian Institute of Architects
- Australian Institute of Urban Studies (NSW)
- Australian Sustainable Built Environment Council
- Building Products Innovation Council
- City Futures Research Centre
- Department of Industry, Innovation and Science
- Energy Smart Strata
- Housing Industry Association
- Lookup Strata
- NSW Department of Planning and Environment
- Office of Environment and Heritage
- Owners Corporation Network of Australia
- Smart Blocks
- Strata Community Australia (NSW)
- Strata management companies
- Strataman
- Sustainability Now

- Engineers Australia
- Green Building Council of Australia
- Green Strata
- High Rise Energy
- Vertical Neighbourhood Connections
- Wattblock
- Women in Strata
- Your Strata Property

5.3.4 Subsidise energy audits:

- Department of Industry, Innovation and Science
- Energy and Water Ombudsman (NSW)
- Energy Smart Strata
- High Rise Energy
- Office of Environment and Heritage
- Smart Blocks
- Sustainability Now
- Wattblock

5.3.5 Subsidise water sub-meters for monitoring and management:

- Department of Industry, Innovation and Science
- Energy and Water Ombudsman (NSW)
- Office of Environment and Heritage
- Smart Blocks
- Sustainability Now

5.3.6 Engage strata managers on sustainability:

- Alternative Technology Association
- Australian Sustainable Built Environment Council
- Building management companies
- Department of Industry, Innovation and Science
- Energy and Water Ombudsman (NSW)
- Energy Smart Strata
- Green Building Council of Australia
- Green Strata
- High Rise Energy
- Lookup Strata
- NSW Department of Planning and Environment
- Owners Corporation Network of Australia
- Smart Blocks
- Strata Community Australia (NSW)
- Strata management companies
- Strataman
- Sustainability Now
- Vertical Neighbourhood Connections
- Wattblock
- Women in Strata
- Your Strata Property

5.3.7 Integrate resource management and monitoring in strata skills workshops:

- Department of Industry, Innovation and Science
- Facilities Management Association of Australia
- Green Strata
- Owners Corporation Network of Australia
- Smart Blocks
- Strata Community Australia (NSW)
- Women in Strata

5.3.8 Demonstrate Solar PV for apartment buildings to the public:

- Alternative Technology Association
- Australian Sustainable Built Environment Council
- Department of Industry, Innovation and Science
- Energy Smart Strata
- Green Building Council of Australia
- Green Strata
- High Rise Energy
- Housing Industry Association
- NSW Department of Planning and Environment
- Owners Corporation Network of Australia
- Smart Blocks
- Strata Community Australia (NSW)
- Sustainability Now
- Wattblock
- Women in Strata

5.3.9 Subsidise energy audits and ratings:

- Department of Industry, Innovation and Science
- Energy and Water Ombudsman (NSW)
- Energy Smart Strata
- High Rise Energy
- NSW Department of Planning and Environment
- Office of Environment and Heritage
- Smart Blocks
- Sustainability Now
- Wattblock

5.3.10 Form an expert panel to support owners corporations implement cost effective technologies and initiatives:

- Alternative Technology Association
- Australian College of Community Association Lawyers
- Australian Institute of Architects
- Australian Institute of Refrigeration, Air Conditioning and Heating
- Australian Resident Accommodation Managers Associations
- Australian Sustainable Built Environment Council
- Building Products Innovation Council
- City Futures Research Centre
- Department of Industry, Innovation and Science
- Energy Smart Strata
- Engineers Australia
- Facilities Management Association of Australia
- Green Building Council of Australia
- Green Strata
- High Rise Energy
- Housing Industry Association
- Office of Environment and Heritage
- Owners Corporation Network of Australia
- Property Council
- Smart Blocks
- Strata Community Australia (NSW)
- Sustainability Now
- Wattblock

5.4 Active Upgrades



5.4.1 Advocate for the inclusion of apartment buildings in government sustainability schemes:

- Alternative Technology Association
- Australian Sustainable Built Environment Council
- Better Planning Network
- Department of Industry, Innovation and Science
- Facilities Management Association of Australia
- Green Building Council of Australia
- Green Strata
- NSW Department of Planning and Environment
- Office of Environment and Heritage
- Owners Corporation Network of Australia
- Strata Community Australia (NSW)
- Sustainability Now

5.4.2 Increase resource recovery Household Problem Waste trailing collection services for apartment buildings:

- Department of Industry, Innovation and Science
- Facilities Management Association of Australia
- Green Strata
- NSW Department of Planning and Environment
- Owners Corporation Network of Australia
- Smart Blocks
- Sustainability Now

5.4.3 Provide incentives for water efficiency upgrades inside apartments:

- Australian Sustainable Built Environment Council
- Department of Industry, Innovation and Science
- Green Building Council of Australia
- NSW Department of Planning and Environment
- Office of Environment and Heritage
- Smart Blocks
- Sustainability Now

5.4.4 Develop and commence a High Rise Leaders Retrofit Program:

- Alternative Technology Association
- Australian Institute of Refrigeration, Air Conditioning and Heating
- Australian Sustainable Built Environment Council
- Building management companies
- Department of Industry, Innovation and Science
- Energy Smart Strata
- Green Building Council of Australia
- Green Strata
- High Rise Energy
- Housing Industry Association
- Office of Environment and Heritage
- Owners Corporation Network of Australia
- Smart Blocks
- Strata Community Australia (NSW)
- Strata management companies
- Sustainability Now
- Wattblock
- Women in Strata

5.4.5 Continue to deliver a High Rise Leaders Retrofit Program:

- Department of Industry, Innovation and Science
- Energy Smart Strata
- Green Building Council of Australia
- Green Strata
- High Rise Energy
- Housing Industry Association
- Office of Environment and Heritage
- Smart Blocks
- Sustainability Now
- Wattblock

5.4.6 Review and refine the High Rise Leaders Retrofit Program:

- Association of Accredited Certifiers
- Better Planning Network
- Building Products Innovation Council
- City Futures Research Centre
- Department of Industry, Innovation and Science
- Energy Smart Strata
- Green Building Council of Australia
- Green Strata
- High Rise Energy
- Housing Industry Association
- Office of Environment and Heritage
- Smart Blocks
- Strata Community Australia (NSW)
- Strata management companies
- Sustainability Now
- Wattblock

5.5 Empower Communities

Empower Communities

5.5.1 Promote initiatives supporting environmental performance available to owners corporations:

- Alternative Technology Association
- Australian Sustainable Built Environment Council
- Building management companies
- Department of Industry, Innovation and Science
- Energy and Water Ombudsman (NSW)
- Energy Smart Strata
- Facilities Management Association of Australia
- Green Building Council of Australia
- Green Strata
- High Rise Energy
- Housing Industry Association
- Lookup Strata
- NSW Department of Planning and Environment
- Owners Corporation Network of Australia
- Property Council
- Property Owners Association of NSW
- Smart Blocks
- Strata Community Australia (NSW)
- Strata management companies
- Strataman
- Sustainability Now
- Tenants Union NSW
- Vertical Neighbourhood Connections and Heritage
- Women in Strata
- Your Strata Property

5.5.2 Review strata communication platforms and networks to ensure effective communications:

- City Futures Research Centre
- Green Strata
- Owners Corporation Network of Australia
- Strata Community Australia (NSW)

5.5.3 Coordinate an external stakeholder Reference Group:

- City Futures Research Centre
- Green Strata
- Owners Corporation Network of Australia
- Strata Community Australia (NSW)

5.5.4 Expand resident engagement campaigns on energy, water and waste:

- Alternative Technology Association
- Australian Institute of Refrigeration, Air Conditioning and Heating
- Australian Institute of Urban Studies (NSW)
- Australian Sustainable Built Environment Council
- Better Planning Network
- Building management companies
- Building Products Innovation Council
- Department of Industry, Innovation and Science
- Energy and Water Ombudsman (NSW)
- Energy Smart Strata
- Housing Industry Association
- Lookup Strata
- NSW Department of Planning and Environment
- NSW Fair Trading
- Office of Environment and Heritage
- Owners Corporation Network of Australia
- Property Council
- Property Owners Association of NSW
- Smart Blocks
- Strata Community Australia (NSW)
- Strata management companies
- Strataman
- Sustainability Now

- Facilities Management Association of Australia
- Green Building Council of Australia
- Green Strata
- High Rise Energy
- Tenants Union NSW
- Vertical Neighbourhood Connections
- Women in Strata
- Your Strata Property

5.5.5 Develop a recognition scheme to promote the value of environmental performance in apartments and apartment buildings:

- Alternative Technology Association
- Australian Institute of Architects
- Australian Institute of Quantity Surveyors
- Australian Institute of Refrigeration, Air Conditioning and Heating
- Australian Sustainable Built Environment Council
- Building management companies
- Department of Industry, Innovation and Science
- Energy Smart Strata
- Engineers Australia
- Facilities Management Association of Australia
- Green Building Council of Australia
- Green Strata
- High Rise Energy
- Housing Industry Association
- NSW Department of Planning and Environment
- Office of Environment and Heritage
- Owners Corporation Network of Australia
- Property Council
- Property Owners Association of NSW
- Smart Blocks
- Strata Community Australia (NSW)
- Sustainability Now
- Women in Strata

5.5.6 Advocate for a credible independent performance benchmark to inform the market and drive upgrades:

- Department of Industry, Innovation and Science
- Green Building Council of Australia
- Green Strata
- Housing Industry Association
- NSW Department of Planning and Environment
- Strata Community Australia (NSW)
- Sustainability Now

6 Stakeholder Information

Note: In the following tables, excerpts from the organisation's websites are presented in italicised font.

6.1 Strata Peak Bodies

Australian College of Community Association Lawyers	
Their potential contribution to specific RASP actions :	<p>Build Capacity</p> <p>⇒ A representative could form part of the expert panel to support owners corporations implement cost effective technologies and initiatives.</p>
Environmental recognition schemes and awards:	<ul style="list-style-type: none"> All schemes and awards are considered on submission.
Membership:	<ul style="list-style-type: none"> 33 members in NSW <p>Member Categories:</p> <ul style="list-style-type: none"> Academic member Member Fellow <p><i>A person is eligible to be admitted if they are affiliated with the law and practice associated with common interest subdivisions (i.e. subdivisions involving lots and common property whether or not a body corporate is established to administer the common property).</i></p>
Services:	<ul style="list-style-type: none"> Regular case updates emailed to members Discounts to conferences, seminars and events Access to the Member Directory Fellowship Accreditation
Key communication channels used by the organisation:	<ul style="list-style-type: none"> Website - http://www.accal.org.au/ - Publications Newsletter & special reports Email list Articles, cases & submissions Conferences
Contact:	<p><i>Nina Psaltis, General Manager</i></p> <p>Phone: (07) 3848 2328</p> <p>Email: generalmanager@accal.org.au</p>
Australian Resident Accommodation Managers Associations	
Their potential contribution to specific RASP actions :	<p>Build Capacity</p> <p>⇒ A representative could form part of the expert panel to support owners corporations implement cost effective technologies and initiatives.</p>
Environmental recognition schemes and awards:	<ul style="list-style-type: none"> ARAMA offers some limited awards and recognitions to its members each year. ARAMA sponsors the Griffith University Strata and Community Title in the 21st Century Conference
Membership:	<ul style="list-style-type: none"> Has 60 members in NSW and is moving towards being a national body
Services:	<ul style="list-style-type: none"> Legislation updates for members Prepares submissions and raises legislative issues and

	<p>comments on behalf of members</p> <ul style="list-style-type: none"> • Seminars and meetings on topics of industry importance • Costs and charges surveys are conducted and the results distributed to participants, to keep members informed of trends in costs and charges • A register of relief managers is maintained • Training courses are conducted for current and prospective managers on practical industry issues • A State Secretariat provides public relations services, preparation of press releases, information on media issues and assistance with submissions
Key communication channels used by the organisation:	<ul style="list-style-type: none"> • Website - https://www.arama.com.au/ • Newsletters • Email • Events • Discussion forum - http://www.arama.com.au/discussion-forum
Contact:	<p>Jeff Beere (State President)</p> <p>Phone: 0418 644 952</p> <p>Email: jeff@newbythholdings.com</p>
Green Strata	
Their potential contribution to specific RASP actions:	<p>Foster Innovation</p> <ul style="list-style-type: none"> ⇒ Could advocate the business case for sustainability in new and existing apartment blocks ⇒ Could promote sustainability in design and through Voluntary Planning Agreements: <p><i>We also advocate at all levels of government, lobbying for greater incentives and for sustainability improvements in existing strata complexes and for higher sustainability standards in the construction new strata developments.</i></p> <hr/> <p>Raise the Bar</p> <ul style="list-style-type: none"> ⇒ Currently outlines BASIX I the 'For Owners Corporations' section http://greenstrata.com.au/what-does-green-building-look ⇒ Could be a platform to advocate for increased BASIX compliance and target, and investigate the BASIX performance and other building certification measures ⇒ Could advocate for the incorporation of the Waste Management in New Developments policy in Development Control Plans <hr/> <p>Build Capacity</p> <ul style="list-style-type: none"> ⇒ Currently has a 'What others have done' page for owners corporations and for residents to show examples of sustainable approaches already tried and implemented successfully ⇒ Currently links to Smart Blocks in their 'resources' section but could do further advocacy to help in securing Smart Blocks future ⇒ Could initiate a leadership program, share learning and develop case studies ⇒ Could also help with workshops on technologies such as solar PV, engaging strata managers on sustainability and forming of an expert panel: <p><i>Our Focus is on helping owners and occupiers of existing residential multi-unit properties improve the sustainability of their common property, their individual units/townhouses and their community of residents.</i></p> <p><i>We do that through the information and case studies on this website, and by participating and presenting in workshops and education sessions for owners</i></p>

corporations, executive committees, local councils, environmental organisations and managing agents.

Active Upgrades

- ⇒ Currently doesn't provide incentives, but does advocate for sustainability in apartment buildings
- ⇒ Currently advocates for the inclusion of apartment buildings in government sustainability schemes
- ⇒ Could further advocate for Household Problem Waste services, the High Rise Leaders Retrofit Program and sustainability in apartments in government programs:

We formed after realising that strata-titled properties are the 'forgotten sector' when it comes to government programs and incentives, and easily accessible information on what options were available to us – particularly when compared to what is available for detached houses and commercial operations.

Empower Communities

- ⇒ Currently promotes initiatives supporting environmental performance through its "Green Building Standards" outlining BASIX and Green Star rating systems
- ⇒ Could continue as influencer and advocate for the programs
- ⇒ Could help to form a Stakeholder Reference Group, continue to promote initiatives supporting environmental performance available to owners corporations, and expand resident engagement on water, energy and waste issues

Environmental recognition schemes and awards : Promotes other organisations' sustainability awards.

Membership: Doesn't have membership other than board members.
a non-profit incorporated association based in Sydney ...governed by an experienced board whose members are owners and residents in strata-titled properties

Services:

- Provides easy to understand information for Owner's Corporations and Residents on how to implement sustainable practices
- Has case studies and examples of sustainable retrofits and schemes
- Outlines the barriers to implementing sustainability strategies
- Provides a catalogue of suppliers.

Key communication channels used by the organisation:

- Website - <http://greenstrata.com.au/>
- Newsletters
- RSS feeds (news, events, new sustainability case studies, topics)

Contact: *Christine Byrne (President & co-founder)*
Phone: 0414 709 251
Email: chris@greenstrata.com.au

Owners Corporation Network of Australia

Their potential contribution to specific RASP actions : **Foster Innovation**

- ⇒ Currently advocates and promotes a business case for sustainability in existing apartment blocks
- ⇒ Could further develop the business case for sustainability in new apartment

<p>blocks and promote voluntary sustainability in design competitions</p>	
<p>Raise the Bar</p> <ul style="list-style-type: none"> ⇒ Currently outlines BASIX in the 'For Owners Corporations' section ⇒ Could be a platform to advocate for increased BASIX compliance and targets ⇒ Could advocate the incorporation of Waste Management in New Developments policy in Development Control Plans 	
<p>Build Capacity</p> <ul style="list-style-type: none"> ⇒ Currently presents the 'Facilities Management Good Practice Guide' by the City of Melbourne on the website, which includes sustainability issues ⇒ Could join an expert panel to support owners corporations implement cost effective technologies and initiatives ⇒ Could aid in the promotion of solar PV workshops, sustainability demonstrations and engage strata managers on sustainability ⇒ Could advocate the Smart Blocks Program 	
<p>Active Upgrades</p> <ul style="list-style-type: none"> ⇒ Could advocate the High Rise Leaders Retrofit Program and for the inclusion of apartment buildings in government sustainability schemes ⇒ Could advocate increased resource recovery Household Problem Waste trailing collection services for apartment buildings 	
<p>Empower Communities</p> <ul style="list-style-type: none"> ⇒ Currently a partner of Green Strata, which promotes initiatives supporting environmental performance through its "Green Building Standards" outlining BASIX and Green Star rating systems and expands resident engagement campaigns on energy, water and waste ⇒ Could aid in the review of strata communication platforms and co-ordination of an external stakeholder Reference Group ⇒ Could develop or promote a recognition scheme that reveals the value of environmental performance in apartments and apartment buildings 	
<p>Environmental recognition schemes and awards :</p>	<p>No information found.</p>
<p>Membership:</p>	<p>Member numbers not available.</p> <p>Member Categories:</p> <ul style="list-style-type: none"> • Individual members (lot owners) • Representatives of owners corporations or community associations • Associate members (who are membrs but are not entitled to vote because they are not lot owners)
<p>Services:</p>	<ul style="list-style-type: none"> • Provides many guides and resources for owners: <p><i>OCN is a network of owners helping owners – people who have experience in strata living; who have confronted many of its inherent problems; and who have evolved strategies for dealing with the problems that the rapid growth in apartment, townhouse and villa living inevitably brings.</i></p>
<p>Key communication channels used by the organisation:</p>	<ul style="list-style-type: none"> • Website - http://www.ocn.org.au/ • Events and networking – including the Sydney Green Apartments Forum http://www.ocn.org.au/topic/sydney-green-apartments-forum-2011#sthash.Y76zAbm8.dpuf • Seminars - including The Future of Apartment Living: Cutting Costs by Going Green http://www.ocn.org.au/topic/seminar-future-apartment-living-

	<ul style="list-style-type: none"> cutting-costs-going-green Forums – including a forum on ‘Greening’ buildings, but no posts: http://www.ocn.org.au/forums/greening-buildings-electricity-costs-landscaping-environmental-issues News on a bulletin page - http://www.ocn.org.au/news/increasing-uptake-solar-photovoltaics-strata-residential-developments Regular member updates via e-mail Twitter @ocnvoice
Contact:	<p><i>Karen Stiles (Executive Officer)</i></p> <p>Phone: (02) 8197 9919</p> <p>Email: eo@ocn.org.au</p>
Real Estate Institute (NSW)	
Their potential contribution to specific RASP actions :	<p>Raise the Bar:</p> <p>⇒ Could investigate how BASIX ratings can be made available to apartment buyers</p>
Environmental recognition schemes and awards :	<ul style="list-style-type: none"> Industry awards for excellence – none to do with sustainability or environment
Membership:	No information found.
Services:	<ul style="list-style-type: none"> Certificate of Registration Course Licensing Course Webinars Traineeships
Key communication channels used by the organisation:	<ul style="list-style-type: none"> Website - http://www.reinsw.com.au/imis15_Prod/web Facebook - https://www.facebook.com/REINSW Twitter - @REINSWnews Linkedin - https://www.linkedin.com/company/2923633 Youtube - https://www.youtube.com/user/REINSW Google+ - https://plus.google.com/117865854382311905926/about Events
Contact:	<p><i>Tim McKibbin (CEO)</i></p> <p>Phone: (02) 9264 2343</p> <p>Email: tmckibbin@reinsw.com.au</p>
Smart Blocks	
Their potential contribution to specific RASP actions:	<p>Foster Innovation</p> <p>⇒ Could advocate the business case for sustainability in new and existing apartment blocks</p> <p>⇒ Could promote sustainability in design and through Voluntary Planning Agreements:</p> <hr/> <p>Raise the Bar</p> <p>⇒ Could be a platform to advocate for increased BASIX compliance and targets</p> <hr/> <p>Build Capacity</p> <p>⇒ Currently has a case study section for residents to show examples of sustainable approaches already tried and implemented successfully</p>

<ul style="list-style-type: none"> ⇒ Could initiate a leadership program, share learning and develop case studies. ⇒ Could also help with workshops, engaging strata managers on sustainability and forming of an expert panel, as there is currently a list of subject matter experts on their website ⇒ Could provide incentives for water and energy audits 	
<p>Active Upgrades</p> <ul style="list-style-type: none"> ⇒ Currently doesn't provide incentives, but does advocate for sustainability in apartment buildings ⇒ Could further advocate and provide incentives for sustainability in households, advocate the Household Problem Waste services, the High Rise Leaders Retrofit Program 	
<p>Empower Communities</p> <ul style="list-style-type: none"> ⇒ Currently promotes initiatives supporting environmental performance ⇒ Could develop a recognition scheme to promote the value of environmental performance in apartments and apartment buildings and continue as influencer and advocate for the programs and expand resident engagement campaigns on energy: <p style="text-align: center;"><i>Smart Blocks is a national program helping apartment owners and their managers to improve the energy efficiency of common property in apartment buildings</i></p>	
<p>Environmental recognition schemes and awards :</p>	<p>No information found.</p>
<p>Membership:</p>	<p>Members Categories:</p> <ul style="list-style-type: none"> • Residents that want to be involved create a profile
<p>Services:</p>	<ul style="list-style-type: none"> • Educational website for apartment residents to improve their sustainability in common areas <p style="text-align: center;"><i>Smart Blocks is a national program helping apartment owners and their managers to improve the energy efficiency of common property in apartment buildings</i></p>
<p>Key communication channels used by the organisation:</p>	<ul style="list-style-type: none"> • Website - http://smartblocks.com.au/about/ • Twitter - @Smart_Blocks
<p>Contact:</p>	<p>General</p> <p>Email: info@smartblocks.com.au</p> <p>List of subject matter experts at the bottom of the ' About Us' page: http://smartblocks.com.au/about/</p>
<p>Strata Community Australia (NSW)</p>	
<p>Their potential contribution to specific RASP actions:.</p>	<p>Foster Innovation</p> <ul style="list-style-type: none"> ⇒ Currently advocate sustainability in strata ⇒ Could promote voluntary sustainability in design competitions
	<p>Raise the Bar</p> <ul style="list-style-type: none"> ⇒ Could inform and influence through educational courses already underway about the BASIX ratings and advocate for compliance
	<p>Build Capacity</p> <ul style="list-style-type: none"> ⇒ Currently a partner in the Smart Blocks program [http://smartblocks.com.au/about/] ⇒ Currently holds many industry workshops and educational programs that

- could provide information on sustainable retrofits, solar PV and integrate resource management and monitoring
- ⇒ Could secure the long-term future of Smart Blocks and expand its service
 - ⇒ Could engage strata managers on sustainability
 - ⇒ Could aid in the formation of an expert panel to support owners Corporations implement cost effective technologies and initiative

Active Upgrades

- ⇒ Could incorporate High Rise Leaders Retrofit program into educational courses
- ⇒ Could advocate for the inclusion of apartment buildings in government sustainability schemes

Empower Communities

- ⇒ Currently has two recognition schemes for to promote the value of environmental performance in apartments and apartment buildings (see below)
- ⇒ Currently a partner of the SEE Sustainable Experience 2016 to show how to build sustainable building products
- ⇒ Held the 'Saving Energy in Your Apartment Block ' Seminar for apartment owners to learn about Solar PV.
- ⇒ Could aid in the review of strata communication platforms and co-ordination of an external stakeholder Reference Group
- ⇒ Could aid in the development of a recognition scheme to promote the value of environmental performance in apartments and apartment buildings
- ⇒ Could advocate for a credible independent performance benchmark to inform the market and drive upgrades
- ⇒ Could advocate and provide more information on sustainable practices and programs on the website, and through fact sheets and educational training programs:

The promotion of education, discourse and instruction about any matter relating to the management of Group title properties.

Environmental recognition schemes and awards :

- CHU Awards - Strata Owners Environmental Award - <http://nsw.stratacommunity.org.au/eventssponsorship/2016-chu-strata-community-awards/>
- Whitbread Strata Community Awards - <http://nsw.stratacommunity.org.au/eventssponsorship/3001-2/>

Membership:

Member Categories:

- Corporate Strata (120)
- Corporate Services (137)
- Licensed Manager Chapter (290)
- Associate Chapter (239)
- Services Chapter (244)
- Associate Member (15)
- Strata Owner Chapter (371)
- Students (43)

Total Number: 1,459 (30 June 2015)

Strata Community Australia (NSW) is the largest state-based body of individuals and organisations covering all sectors of the strata industry.

Services:

- Business and Individual Promotion
- Awards and Recognition
- Continuing Professional Development

	<ul style="list-style-type: none"> • Certificate of Registration • Certificate IV in Property Services (Operations) • Seminars • Conferences and Events • Free online executive committee training • Strata Owners Seminar • Policy, Advocacy and Research • Media Representation • Online directory
Key communication channels used by the organisation:	<ul style="list-style-type: none"> • Website - http://nsw.stratacommunity.org.au/ • Facebook - https://www.facebook.com/stratacommunity/ • Twitter - @stratacommunity • Inside Strata (print and online) • E-communications • Fact sheets • Industry updates • Strata and Community Living • Who's responsible guides • Best practice guides • Strata Services Directory • Events • Seminars • Newsletters • Factsheets
Contact:	<p><i>Rachel Lynn (General Manager)</i></p> <p>Phone: (02) 9492 8200</p> <p>Email: rachel.lynn@stratacommunity.org.au</p>
Women in Strata	
Their potential contribution to specific RASP actions:	<p>Build Capacity</p> <ul style="list-style-type: none"> ⇒ Currently holds industry workshops and educational programs that could provide information on sustainable retrofits, solar PV and integrate resource management and monitoring ⇒ Could promote Smart Blocks ⇒ Could engage strata managers on sustainability <hr/> <p>Active Upgrades</p> <ul style="list-style-type: none"> ⇒ Could incorporate High Rise Leaders Retrofit program into educational courses <hr/> <p>Empower Communities</p> <ul style="list-style-type: none"> ⇒ Could aid in the development of a recognition scheme to promote the value of environmental performance in apartments and apartment buildings ⇒ Could advocate and provide more information on sustainable practices and programs on the website, and through fact sheets and educational training programs
Environmental recognition schemes and awards :	<p>This is a new organisation (launched in May 2015) and does not currently offer any awards. However an awards night and scholarship for study or an internship are long-term goals.</p>
Membership:	<p>Currently does not have a membership model operating, but one is planned for 2017. There are 255 people on their database as of June 2016.</p>
Services:	<ul style="list-style-type: none"> • Educational programs

	<ul style="list-style-type: none">• Networking events• Advocacy
Key communication channels used by the organisation:	<ul style="list-style-type: none">• Website (http://womeninstrata.com.au/)• Mailing list• Newsletter• Events• Blog
Contact:	<p><i>Amanda Farmer (Women in Strata Founder)</i></p> <p>Phone: (02) 8262 6103 or 0410 488 802</p> <p>Email: amanda@womeninstrata.com.au</p>

6.2 Companies

6.2.1 Strata Management Companies

6.2.1.1 Strata management companies with a key sustainability focus

Their potential contribution to specific RASP actions and outcomes as influencers, collaborators, advocates and implementation partners.	
Foster Innovation	⇒ Could promote a business case for sustainability in new developments
Raise the Bar	⇒ Could act as advocates for BASIX compliance and targets
Build Capacity	⇒ Could engage strata managers on sustainability ⇒ Could aid in the development of a leadership network to Collaborate, share learning and develop case studies and formation of an expert panel to support owners corporations implement cost effective technologies and initiatives ⇒ Could deliver workshops on targeted energy efficiency technologies and project implementation
Active Upgrades	⇒ Could be part of developing and reviewing High Rise Leaders Retrofit Program
Empower Communities	⇒ Could promote initiatives supporting environmental performance available to owners corporations ⇒ Could be potential influencers and implementation partners to expand resident engagement in energy, water and waste
Ace Body Corporate Management	
Environmental sustainability focus:	⇒ Learn Strata tab with Sustainable Strata page http://www.acebodycorp.com.au/info/nsw/sustainable-strata/
Size and nature of the housing stock they manage in the City of Sydney:	No information found.
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - http://www.acebodycorp.com.au • Facebook Page - https://www.facebook.com/AceBodyCorporateManagement/ • Factsheets • Blog • Events
Contact:	Andrew Jakes (Strata Manager) Phone: (02) 9818 6842 Email: balmain@acebodycorp.com.au

Advanced Community Management	
Environmental sustainability focus:	<ul style="list-style-type: none"> ⇒ Managed a building in the last round of the City's Smart Green Apartments project and was active in engaging with this. ⇒ Has made a point of making sustainable performance of buildings an agenda for consideration by his clients.
Size and nature of the housing stock they manage in the City of Sydney:	No information found.
Training and professional education :	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - www.advancedcm.com.au/people.php • Useful links page - www.advancedcm.com.au/links.php
Contact:	<p><i>Robert Anderson (Principal)</i></p> <p>Phone: (02) 9387 1555</p> <p>Email: info@acmstrata.com.au</p>
Esquire Property Group (including Bright & Duggan, Cambridge Management Services)	
Environmental sustainability focus:	<ul style="list-style-type: none"> ⇒ Chris Duggan of Bright & Duggan sits on the City of Sydney's Residential Apartments Sustainability Reference group as a representative of SCA (NSW). Bright & Duggan communicate all opportunities for sustainable initiatives to their clients, actively targeting those that are suitable for specific programs or incentives.
Size and nature of the housing stock they manage in the City of Sydney:	<p>Bright and Duggan:</p> <ul style="list-style-type: none"> • 800 strata and community title schemes ranging from 2 lots to estates of over 1600 lots in Sydney metropolitan area (Bright & Duggan) • 20-50 staff members. <p>Cambridge Management Services:</p> <ul style="list-style-type: none"> • Facilities management, with onsite managers at Stamford Marque (83 lots), Apex Victoria Park (148 lots) and Glebe Harbour (136 lots)
Training and professional education :	<p>Bright and Duggan:</p> <ul style="list-style-type: none"> • Leadership and mentoring program for employees • Dedicated training manager to assist staff in identifying courses suitable for professional and personal growth.
Key sources of information for their staff:	<ul style="list-style-type: none"> • Industry news from SCA (NSW) • Senior management involved in projects • Supplier networks (consultants, lawyers etc.)
Key communications channels used by the organisation:	<p>Bright and Duggan:</p> <ul style="list-style-type: none"> • Website Did you know? Page - www.bright-duggan.com.au/hints/index/1/did-you-know • Facebook - www.facebook.com/Bright-Duggan-140463292812655/ • News Bulletin - www.bright-duggan.com.au/news • Emailing List <p>Cambridge Management Services:</p> <ul style="list-style-type: none"> • Website - www.cambridgems.com.au/ • Facebook - www.facebook.com/cambridgems • LinkedIn Page -

www.linkedin.com/company/cambridge-management-services-pty-ltd	
Contact:	<p>Bright and Duggan: <i>Chris Duggan (Joint Managing Director)</i> Phone: (02) 9902 7100 Email: cduggan@bright-duggan.com.au</p> <p>Cambridge Management Services: <i>Head Office (Cambridge Management Services)</i> Phone: (02) 9736 6900 Email: nsw@cambridgems.com.au</p>
Jamesons Strata Managers	
Environmental sustainability focus:	<ul style="list-style-type: none"> ⇒ Includes a motion to discuss sustainability and the possibility of building retrofits on the agenda for the Executive Committee meeting after the Annual General Meeting ⇒ Has a SmartSave Audit ⇒ Partnered with Wattblock for their 10 building pilot
Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> • 20-50 staff members
Training and professional education :	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<p>Non-social media:</p> <ul style="list-style-type: none"> • Website (http://jamesons.com.au/) • Blog • Email List
Contact:	<p><i>Paul Culbi, General Manager Jamesons Strata Management Eastern Suburbs</i></p> <p>Phone: (02) 8969 3300 E-mail: PaulC@jamesons.com.au</p>
PICA Property & Financial Services (including Body Corporate Services, New South Wales Strata, Dynamic Property Services, Barass Macarthur, Mason & Brophy, GK Strata)	
Environmental sustainability focus:	<p>Dynamic Property Services:</p> <ul style="list-style-type: none"> ⇒ Share information on sustainability grants with the schemes they manage
Size and nature of the housing stock they manage in the City of Sydney:	<p>PICA:</p> <ul style="list-style-type: none"> • More than 50 staff members <p>GK Strata:</p> <ul style="list-style-type: none"> • Almost 450 strata schemes and in excess of 10,000 lots (not just City of Sydney) • 20-50 staff members
Training and professional education:	<p>PICA:</p> <ul style="list-style-type: none"> • Has a buddy program • Comprehensive industry training
Key sources of information for their	No information found.

staff:	
<p>Key communications channels used by the organisation:</p>	<p>PICA:</p> <ul style="list-style-type: none"> • Website - http://www.picaust.com.au/ • Facebook - http://www.facebook/bcsstratamanagement/?rf=135563666605026 • News • Blog posts - http://www.bcsm.com.au/articles/cat/blog • Events - http://www.bcsm.com.au/news-and-events/client-events.php <p>Dynamic Property Services:</p> <ul style="list-style-type: none"> • Website - www.dps.net.au/ • Email <p>GK Strata:</p> <ul style="list-style-type: none"> • Website - gkstrata.com.au/about_us/default.aspx • Newsletter • Factsheets - gkstrata.com.au/factsheets/default.aspx
<p>Contact:</p>	<p>PICA:</p> <p><i>Peter Byrne (Executive General Manager Business Development & Marketing)</i></p> <p>Email: Peter.Byrne@bcsm.com.au</p> <p>Dynamic Property Services:</p> <p><i>General</i></p> <p>Phone: (02) 9267 6334</p> <p>Email: enquiries@dynamicproperty.com.au</p> <p>GK Strata:</p> <p><i>Chris Moran (Branch Manager)</i></p> <p>Phone: (02) 8218 9999</p> <p>Email: CMoran@gkstrata.com.au</p>
<p>Progressive Strata Management</p>	
<p>Environmental sustainability focus:</p>	<p>⇒ Have newsletters to help owners and schemes with ways to save money whilst helping the environment.</p>
<p>Size and nature of the housing stock they manage in the City of Sydney:</p>	<p>No information found.</p>
<p>Training and professional education :</p>	<p>No information found.</p>
<p>Key sources of information for their staff:</p>	<p>No information found.</p>
<p>Key communications channels used by the organisation:</p>	<ul style="list-style-type: none"> • Website - www.prostrata.com.au/ • Newsletter – sustainable information

	<ul style="list-style-type: none"> • Blog - blog.prostrata.com.au/
Contact:	<p><i>Corina Hynes</i></p> <p>Phone: (02) 9389 9599</p> <p>Email: reception@prostrata.com.au</p>
Strata Sense	
Environmental sustainability focus:	⇒ Indicated an interest in sustainability activities.
Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> • Commercial • Residential
Training and professional education :	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - http://www.stratasense.com.au/ • Twitter - @stratasensesyd • Email
Contact:	<p><i>Natalie Fitzgerald</i></p> <p>Phone: 1300 859 044</p> <p>Email: info@stratasense.com.au</p>
Whelan Property Group	
Environmental sustainability focus:	<p>⇒ Mission to promote sustainable outcomes</p> <p>⇒ Gives advice on sustainability and energy efficiency measures</p>
Size and nature of the housing stock they manage in the City of Sydney:	No information found.
Training and professional education :	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - www.whelanproperty.com.au • Twitter - @whelanpro • Facebook - www.facebook.com/Whelan-Property-Group-183008975053146/ • Blog – www.whelanproperty.com.au/blog/ • LinkedIn - www.linkedin.com/company/whelan-property-group
Contact:	<p><i>Christopher Whelan</i></p> <p>Phone: (02) 9219 4111</p> <p>Email: chris@whelanproperty.com.au</p>
Wellman Strata Management	
Environmental sustainability focus:	⇒ Used Green Strata as a sustainability case-study: https://www.wellmanstrata.com.au/articles/green-strata-projects
Size and nature of the housing stock they manage in the City of Sydney:	No information found.
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.

Key communications channels used by the organisation:

- Facebook - www.facebook.com/wellmanstrata/
- LinkedIn - https://www.linkedin.com/company/wellman-strata-management-pty-ltd?trk=ppro_cprof

Contact:

David Wellman (Managing Director)

Phone: 0404 443 480

Email: info@wellmanstrata.com.au

6.2.1.2 Other key strata management companies operating in City of Sydney

Their potential contribution to specific RASP actions and outcomes as influencers, collaborators, advocates and implementation partners.

Foster Innovation	⇒ Could promote a business case for sustainability in new developments
Raise the Bar	⇒ Could act as advocates for BASIX compliance and targets
Build Capacity	⇒ Could engage strata managers on sustainability ⇒ Could aid in the development of a leadership network to Collaborate, share learning and develop case studies and formation of an expert panel to support owners corporations implement cost effective technologies and initiatives ⇒ Could deliver workshops on targeted energy efficiency technologies and project implementation
Active Upgrades	⇒ Could be part of developing and reviewing High Rise Leaders Retrofit Program
Empower Communities	⇒ Could promote initiatives supporting environmental performance available to owners corporations ⇒ Could be potential influencers and implementation partners to expand resident engagement in energy, water and waste

Clisdells

Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> • 1500 buildings located throughout the Sydney metropolitan area • 20-50 staff members
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	Website - www.clisdells.com.au/
Contact:	General Phone: (02) 9556 5222 Email: clisdells@clisdells.com.au All strata managers contacts: http://www.clisdells.com.au/contact.asp#strata_managers

Harvie Strata

Size and nature of the housing stock they manage in the City of Sydney:	No information found.
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	Website - www.harviestrata.com.au/
Contact:	General Phone: (02) 9211 3700 Email: admin@harviestrata.com.au

McCormacks	
Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> Doesn't provide a full list, but has a portfolio of larger schemes at: http://www.mccormacks.com.au/properties Can work with small schemes also
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> Website - www.mccormacks.com.au/ Blog - www.mccormacks.com.au/blog
Contact:	<p><i>Hugh McCormack (Owner)</i></p> <p>Phone: (02) 9299 6722</p> <p>Email: info@mccormacks.com.au</p>
Meriton Strata Management Services	
Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> No information of the number of properties, but does have featured properties: http://www.meriton.com.au/our-services/strata-management/
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> Website - www.meriton.com.au/our-services/strata-management/ Facebook - www.facebook.com/MeritonGroup Twitter – @MeritonGroup Weibo – in Japanese Linkedin - www.linkedin.com/company/meriton-group
Contact:	<p><i>General</i></p> <p>Phone: (02) 9287 2888</p> <p>Email: general@meriton.com.au</p>
Netstrata	
Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> No specific information, but: <i>We currently manage hundreds of schemes, with thousands of individual lots across a range of property types.</i>
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> Website - www.netstrata.com.au/ Facebook - www.facebook.com/Netstrata Google+ - https://plus.google.com/+netstrata/posts Linkedin - www.linkedin.com/company/netstrata

	<ul style="list-style-type: none"> • Email feed - www.netstrata.com.au/feed/ • Twitter - @Netstrata • Vimeo - vimeo.com/netstrata • Youtube - www.youtube.com/user/netstrata • News Page - www.netstrata.com.au/news/ • Guides and Factsheets - www.netstrata.com.au/useful-links/
Contact:	<p>Stephen Brell (Managing Director)</p> <p>Phone: (02) 8567 6405</p> <p>Email: stephen@netstrata.com.au</p>
New South Wales Strata Management	
Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> • Residential units • townhouses and villas • Commercial units including small shopping centres • Industrial units • Mixed-use schemes • Office blocks and professional suites
Training and professional education:	<ul style="list-style-type: none"> • Certified by the NSW Office of Fair Trading • Receive ongoing education in the latest strata industry legislation
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - http://www.nswstrata.com.au/ • Customer Self-Service Area –has information and advice on legislation, strata management, FAQs • News and Events area - Industry news and press releases http://www.nswstrata.com.au/articles/cat/press-releases
Contact:	<p>General</p> <p>Phone: (02) 9890 1841</p>
O'Connors Strata (Strataman)	
Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> • Residential • Commercial • Industrial • Mixed use • Community schemes
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - http://www.strataman.com.au/diy.html • Website - http://www.oconnorstrata.com.au/ • Customer Self-Service Area –has information and advice on legislation, strata management, FAQs • News and Events area - Industry news and press releases http://www.nswstrata.com.au/articles/cat/press-releases • Newsletter • Blog

Contact:	<p><i>Strataman</i></p> <p>Email: mail@strataman.com.au</p> <p><i>O'Connors Strata</i></p> <p>Phone: 02 9683 1811</p> <p>Email: mail@oconnorstrata.com.au</p>
Sommerville First National	
Size and nature of the housing stock they manage in the City of Sydney:	No information found.
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - www.somervilles.com.au/Strata/Strata-Management • Twitter - @realestatecast
Contact:	<p><i>Andrew Birchill (Principal/Director – Strata Management)</i></p> <p>Phone: 0409 465 556</p> <p>Email: Direct Contact Form</p> <p>http://www.somervilles.com.au/Strata/Our-Team</p>
Strata Choice	
Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> • No information about numbers, but they provide management services to residential, commercial, mixed and large strata schemes throughout Sydney and greater New South Wales. • 20-50 staff members
Training and professional education:	No information found.
Key sources of information for their staff:	<ul style="list-style-type: none"> • SCA (NSW) • Monthly update Newsletter about the company • Occasional emails from private companies • Look Up Strata • Urban Developer • Property Council of Australia • REI (NSW) • Smart Property Investment
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - www.stratachoice.com.au/ • Blog - www.stratachoice.com.au/blog/
Contact:	<p><i>Daniel Cockerell (CBD Branch Manager)</i></p> <p>Phone: (02) 9249 9810</p> <p>Email: dcockerell@stratachoice.com.au</p>

Strata Partners	
Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> • Manage Strata Schemes between 2 and 340 lots, Community Title Schemes and a large range of commercial/industrial schemes. • 20-50 staff members
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	Website - www.stratapartners.com.au/
Contact:	<p><i>General</i></p> <p>Phone: (02) 9417 2366</p> <p>Email: office@stratapartners.com.au</p>
Strata Plus	
Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> • Large portfolio with buildings across the state • Residential, mixed use, commercial, industrial and community title properties • Mostly large lots • Greater than 50 staff
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - www.strataplus.com.au/ • Living in Strata Page - www.strataplus.com.au/living-strata/strata/
Contact:	<p><i>David Ferguson (Managing Director and previous SCA (NSW) Chair)</i></p> <p>Phone: (02) 8198 8500</p> <p>Email: david.ferguson@strataplus.com.au</p>
Strata Title Management Group/Subsidiary of Vesture Management Group	
Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> • 20-50 staff members
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - http://stratatitle.com.au/ • Facebook - https://www.facebook.com/StrataTitleManagement • Twitter - @STMStrata • Pinterest - https://au.pinterest.com/STMStratam • Google Plus - https://plus.google.com/+StrataTitleManagemenSydney/posts
Contact:	<p><i>Sydney Central Office</i></p> <p>Phone: (02) 9266 2600</p> <p>Email: central@stratatitle.com.au</p>

Your Strata Property	
Services:	No information found.
Key communication channels used by the organisation:	<p>⇒ Website - http://www.yourstrataproperty.com.au/</p> <ul style="list-style-type: none">• Mailing list• Articles• Events• Blog• Podcasts - http://www.yourstrataproperty.com.au/listen-to-podcasts/
Contact:	<p><i>Amanda Farmer</i></p> <p>Phone: (02) 8262 6103 or 0410 488 802</p> <p>Email: amanda@yourstrataproperty.com.au</p>

6.2.2 Building management companies

6.2.2.1 Building management companies with a key sustainability focus

Their potential contribution to specific RASP actions and outcomes as influencers, collaborators, advocates and implementation partners.	
Foster Innovation	⇒ Could promote a business case for sustainability in new developments
Raise the Bar	⇒ Could investigate the actual performance of BASIX certified buildings and act as advocates for compliance and targets:
Build Capacity	⇒ Could aid in the development of a leadership network to Collaborate, share learning and develop case studies and formation of an expert panel to support owners corporations implement cost effective technologies and initiatives ⇒ Could deliver workshops on targeted energy efficiency technologies and project implementation ⇒ Could secure the long-term future for Smart Blocks. Expand Smart Blocks scope and service
Active Upgrades	⇒ Could be part of developing and reviewing High Rise Leaders Retrofit Program
Empower Communities	⇒ Could promote recognition schemes and initiatives supporting environmental performance available to owners corporations ⇒ Could be potential influencers and implementation partners to expand resident engagement in energy
Brookfield Johnson Controls	
Environmental sustainability focus:	⇒ Sustainability Approach: <i>Our philosophy is to operate sustainably, and focus on long-term business relationships that benefit our organization, our team members and most importantly our clients.</i> ⇒ Environment and Sustainability Policy - http://apac.brookfieldgis.com/wp-content/uploads/2014/09/Docs_Quality-Assurance-Management_01-Policies_Policy-ENVIRONMENT-AND-SUSTAINABILITY-11-July-2014.pdf
Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> • Large international company • 9,200 properties currently under management worldwide • 800+ staff around Australia and NZ
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - http://apac.brookfieldgis.com
Contact:	General Phone: (02) 9322 2000 Email: General Contact Form - apac.brookfieldgis.com/contact-us/
Francis Management Building Services	
Environmental sustainability focus:	⇒ Interested in implementing innovative and cost-effective strategies ⇒ Offer services that contribute towards sustainability within an environmentally conscious urban life style in high rise living.

Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> Manages prestigious buildings – has a portfolio of seven CBD buildings on the website
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> Website - www.francismanagement.com.au/index.php
Contact:	<p><i>Eric Francis (Director)</i></p> <p>Phone: (02) 9331 8605</p> <p>Email: info@francismanagement.com.au</p>
Lefand Group	
Environmental sustainability focus:	⇒ Environmental management is part of their service
Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> Commercial cleaning, hotels, high rise apartments and shopping centres Has a portfolio page with 24 buildings from NSW <p>http://group.lefand.com.au/portfolio/page/2/</p>
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> Website - http://group.lefand.com.au/
Contact:	<p>General</p> <p>Phone: (02) 9667 0845</p> <p>Email: info@lefand.com.au</p>
LUNA Property Management	
Environmental sustainability focus:	<p>⇒ LUNA managers are encouraged to meet sustainable goals: - http://luna.management/sustainability/</p> <p><i>LUNA Building Managers live and breathe in the act of minimising our ecological footprint of our operations on the environment by pursuing environmentally sustainable practices which include:</i></p> <ul style="list-style-type: none"> <i>Complying with legal and other commitments and agreements relating to environmental management;</i> <i>Actively promote and encourage the adoption of ecologically sustainable work practices and operations;</i> <i>Preventing the pollution of the environment as a result of our work practices and operations;</i> <i>Continually improving performance and find opportunities for environmentally positive contribution;</i> <i>Use materials and resources efficiently; and</i> <i>Favour the purchasing of more sustainable goods and services where possible and within reasonable cost.</i>
Size and nature of the housing stock they manage in the City of Sydney:	No information found.
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> Website http://www.lunacabo.com/ Facebook - https://www.facebook.com/LUNA.BUILDING.

	<p>MANAGEMENT</p> <ul style="list-style-type: none"> • LinkedIn - https://www.linkedin.com/company/6583237 • Twitter - @TheLUNALanding • Instagram - https://www.instagram.com/lunamanagement/
Contact:	<p>Sydney Office</p> <p>Phone: 1800 005 862 or 0404 667 444</p> <p>Email: admin@luna.management</p>
Manage Meant	
Environmental sustainability focus:	<p>⇒ <i>Manage Meant will work together with the committee to help imbue a greener cultural perspective for all residents.</i></p>
Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> • Residential, commercial, retail and marine facilities throughout Sydney
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - www.manage-meant.com.au/
Contact:	<p>General</p> <p>Phone: (02) 9247 7878</p> <p>Email: info@manage-meant.com.au</p>
National Facilities Management	
Environmental sustainability focus:	<p>⇒ <i>Vision - To be the leading and first choice of Facility Management supplier within the sectors that we operate, through professionally managed contracts that are efficient, accountable and transparent, operating with global best practices that are environmentally sustainable and socially responsible.</i></p> <p>⇒ <i>Has an Energy and Sustainability page that show their contributions to energy efficiency and cost savings in the buildings they manage:</i></p> <p>www.nationalfm.com.au/energy-and-sustainability</p>
Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> • Residential, commercial, medical and retail facilities • No numbers on the properties in the portfolio, but has a few examples on the website: www.nationalfm.com.au/properties • Assisted in energy efficient savings of 159 residential and 5 commercial lots in Sydney CBD
Training and professional education:	No information found.
Key sources of information for their staff:	<ul style="list-style-type: none"> • Sponsor and attend many industry conferences allowing us to keep up with the latest technologies and legislations to train staff.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - www.nationalfm.com.au/index.htm • Facebook - www.facebook.com/NationalFacilitiesManagement/?ref=tn_tnmn • Energy and Sustainability Page - www.nationalfm.com.au/energy-and-sustainability

Contact:	<i>General</i> Phone: 1300 820 330 Email: mail@nationalfm.com.au
Pacific Building Management	
Environmental sustainability focus:	⇒ We ensure the most cost-effective and environmentally-friendly services are provided by our team of trained professionals.
Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> No numbers, but has a portfolio website with key buildings across NSW: www.pacificbmg.com.au/industry-experience
Training and professional education:	No information found.
Key sources of information for their staff:	<ul style="list-style-type: none"> Through a propriety web-based program, Blogix developed in-house, their staff specialise in certain areas, such as environmental sustainability
Key communications channels used by the organisation:	<ul style="list-style-type: none"> Facebook - www.facebook.com/PacificBMG Twitter - twitter.com/PacificBMG Linkedin - www.linkedin.com/company/pacific-building-management-group
Contact:	<i>General</i> Phone: 1300 761 610 Email: headoffice@pacificbmg.com.au
Strategic Strata	
Environmental sustainability focus:	⇒ Has been proactive at looking at the possibilities for energy and water efficiency upgrades as the company taken on new buildings.
Size and nature of the housing stock they manage in the City of Sydney:	No information found.
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> Website - www.strategicstrata.com/Strategic_Strata_Solutions.html
Contact:	<i>Allan Hoy</i> Phone: 0437 571 572 Email: info@strategicstrata.com
Transparent Facilities Management	
Environmental sustainability focus:	⇒ The business owner, Mike Baird successfully completed Building the Business Case for Energy Efficiency Projects course run by OEH ⇒ Mike Baird successfully completed the Energy Efficiency lighting course run by OEH
Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> Residential and commercial management Have buildings in Glebe, Waterloo and Homebush
Training and professional education:	<ul style="list-style-type: none"> Trained staff in NSW Energy efficiency lighting (O E&H) course and the use of the NSW lighting calculator: Calculight - a government designed calculator for measuring energy efficiency in buildings of

	all types
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - www.transparentfm.com/ • Twitter - @TransparentFM • Facebook - www.facebook.com/transparentfm • Google + - plus.google.com/108465675355367783298/posts • LinkedIn - www.linkedin.com/in/michael-baird-33a9265a • Links Page - www.transparentfm.com/links/
Contact:	<p>Mike Baird (Business Owner)</p> <p>Phone: 0499 999 910</p> <p>Email: info@transparentfm.com</p>
Vertical Asset Management	
Environmental sustainability focus:	<p>⇒ Posted about energy conservation in blog</p> <p>⇒ We are committed to providing the highest quality services while simultaneously ensuring the health and safety of our employees and clients, and minimising any adverse impacts our work may have upon the environment.</p>
Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> • No information about numbers • 11-50 employees
Training and professional education:	No information found.
Key sources of information for their staff:	<ul style="list-style-type: none"> • Resources page on their website
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Facebook - www.facebook.com/VerticalAM#!/VerticalAM • Google + - https://plus.google.com/105525858083400319079/posts • LinkedIn - www.linkedin.com/company/vertical-asset-management
Contact:	<p>General</p> <p>Phone: (02) 8001 6524</p> <p>Email: admin@verticalam.com.au</p>

6.2.2.2 Other key building management companies operating in the City of Sydney

Their potential contribution to specific RASP actions and outcomes as influencers, collaborators, advocates and implementation partners.	
Foster Innovation	⇒ Could promote a business case for sustainability in new developments
Raise the Bar	⇒ Could investigate the actual performance of BASIX certified buildings and act as advocates for compliance and targets:
Build Capacity	⇒ Could aid in the development of a leadership network to Collaborate, share learning and develop case studies and formation of an expert panel to support owners corporations implement cost effective technologies and initiatives ⇒ Could deliver workshops on targeted energy efficiency technologies and project implementation ⇒ Could secure the long-term future for Smart Blocks. Expand Smart Blocks scope and service
Active Upgrades	⇒ Could be part of developing and reviewing High Rise Leaders Retrofit Program
Empower Communities	⇒ Could promote recognition schemes and initiatives supporting environmental performance available to owners corporations ⇒ Could be potential influencers and implementation partners to expand resident engagement in energy
Alldis & Cox	
Size and nature of the housing stock they manage in the City of Sydney:	No information found.
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> Website - www.alldiscox.com.au/default.aspx
Contact:	Susie Parelli (Senior Property Manager) Phone : 0411 624 008 Email: sparelli@alldiscox.com.au
Building Facilities Management Services	
Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> Commercial, retail, strata plans, building management committee's and communities Represent in excess of 4500 lots (unclear about where this is located, but a Sydney-based company). 11-50 employees
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> Website - www.bfms.com.au Linkedin - www.linkedin.com/company/bfms---building-facilities-management-solutions
Contact:	General Phone: (02) 9252 3660 Email: contactus@bfms.com.au

Building Management Australia	
Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> No information, but there is a key portfolio page with 4 buildings showcased - www.bmaus.com.au/portfolio/
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> Website - www.bmaus.com.au
Contact:	<p><i>General</i></p> <p>Phone: (02) 8356 7127</p> <p>Email: info@bmaus.com.au</p>
Carrington Group	
Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> Sydney-based
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> Website - www.carringtongroup.com/
Contact:	<p><i>General</i></p> <p>Phone: (02) 8394 8888</p> <p>Email: enquiry@carringtongroup.com</p>
Excel Building Management	
Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> No information on numbers, but there is a key portfolio page with 9 buildings showcased - http://excelbm.com.au/portfolio/ Sydney-based
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> Website – http://excelbm.com.au/ Facebook - www.facebook.com/Excel-Building-Management-196394240452702/ Linkedin - www.linkedin.com/company/excel-building-management
Contact:	<p><i>General</i></p> <p>Phone: (02) 9518 8577</p> <p>Email: info@excelbm.com.au</p>
Greencliff	
Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> Residential, commercial, retail and mixed-use strata complexes, predominantly in the strata titled apartment market and high-end residential market. 24 buildings and there is a key portfolio page with 9 Sydney buildings showcased - http://www.greencliff.com.au/facilities-management.html 11-50 employees
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> Website - www.greencliff.com.au/ Facebook -

	<ul style="list-style-type: none"> • www.facebook.com/GreenclyffSydney/ • LinkedIn - www.linkedin.com/company/greenclyff • Blog - http://blog.greenclyff.com.au/ • Latest News Page - www.greenclyff.com.au/newsletters.html • Instagram - www.instagram.com/greenclyffsyd/
Contact:	<p><i>Catherine Crawford (Facilities Management - General Manager)</i></p> <p>Phone: 0448 553 332</p> <p>Email: catherine@greenclyff.com.au</p>
K & S Building Management	
Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> • Residential apartments, commercial buildings, mixed-use properties, retirement facilities
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - www.k-sbms.com.au/ • Building Manager Review Blog - www.k-sbms.com.au/resources-strata-blog/
Contact:	<p><i>General</i></p> <p>Phone: 1800 55 99 89</p> <p>Email: info@k-sbms.com.au</p>
Meriton Building Management	
Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> • No information on numbers, but there is a key portfolio page with 5 Sydney buildings showcased - http://www.meriton.com.au/our-services/property-management/
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - www.meriton.com.au/ • Twitter - twitter.com/MeritonGroup • Weibo - weibo.com/meritonapartments • LinkedIn - www.linkedin.com/company/meriton-group
Contact:	<p><i>General</i></p> <p>Phone: (02) 9287 2888</p> <p>Email: general@meriton.com.au</p>
Tower Building and Property Management	
Size and nature of the housing stock they manage in the City of Sydney:	<ul style="list-style-type: none"> • Manages buildings from 50 - 300 apartments in size • Services any sized building in Sydney, Newcastle, Wollongong and surrounding areas.
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - www.towersbpm.com.au/contact.html

Contact:	<i>General</i> Phone: (02) 9357 4466 Email: enquiry@towersbpm.com.au
Zenaris Maintenance Services	
Size and nature of the housing stock they manage in the City of Sydney:	No information found.
Training and professional education:	No information found.
Key sources of information for their staff:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> Website - www.zenarismaintenance.com.au/car_park_cleaning_sydney.htm
Contact:	<i>General</i> Phone: 0415 167 544 Email: Contact Form - www.zenarismaintenance.com.au/contact.htm

6.2.3 Companies offering sustainable products and services tailored to the strata industry

Their potential contribution to specific RASP actions and outcomes as influencers, collaborators, advocates and implementation partners.	
Foster Innovation	<ul style="list-style-type: none"> ⇒ Could promote a business case for sustainability in new developments ⇒ Could determine the technical and other requirements for achieving low carbon high density apartment buildings
Raise the Bar	<ul style="list-style-type: none"> ⇒ Could aid in the incorporation of BASIX ratings ⇒ Could investigate the actual performance of BASIX certified buildings and act as advocates for compliance and targets ⇒ Could investigate how BASIX ratings can be made available to apartment buyers
Build Capacity	<ul style="list-style-type: none"> ⇒ Could be the benefactors to subsidised energy audits ⇒ Could aid in the development of a leadership network to Collaborate, share learning and develop case studies and formation of an expert panel to support owners corporations implement cost effective technologies and initiatives ⇒ Could deliver workshops on targeted energy efficiency technologies and project implementation ⇒ Could continue to engage strata managers on sustainability
Active Upgrades	<ul style="list-style-type: none"> ⇒ Could be part of developing and reviewing High Rise Leaders Retrofit Program
Empower Communities	<ul style="list-style-type: none"> ⇒ Could provide a method for assessing energy performance in apartments and apartment buildings for a recognition scheme ⇒ Could promote initiatives supporting environmental performance available to owners corporations ⇒ Could be potential influencers and implementation partners to expand resident engagement in energy and water
Energy Smart Strata	
Current sustainability focus:	<p>Foster Innovation</p> <ul style="list-style-type: none"> ⇒ Currently promotes using government programs to create sustainable buildings and develops a business case for sustainability in new developments
	<p>Raise the Bar</p> <p><i>Our aim isn't to only help our clients save energy and money, we are here to help entire the strata sector. That's why we started the Energy Smart Strata research initiative.</i></p>
	<p>Build Capacity</p> <ul style="list-style-type: none"> ⇒ Currently have case studies of sustainable modifications and audits they have undertaken ⇒ Currently engage strata managers in sustainability, demonstrating solar PV for apartments
	<p>Active Upgrades</p> <ul style="list-style-type: none"> ⇒ Currently undertaking their own research initiative http://www.energysmartstrata.com.au/research/

Empower Communities	
<i>Our goal is simple, to promote energy efficiency and a cleaner and greener future. While many eco companies speak about a greener future we're working for one.</i>	
Environmental recognition schemes and awards:	No information found.
Information about the types of services they provide:	<ul style="list-style-type: none"> • Energy audits • Energy procurement / Energy broker • Energy reporting • Project management • Energy project audits • Car park energy saver assessment • Solar power assessment • Power factor correction analysis • Energy efficient design
Key communication channels:	<ul style="list-style-type: none"> • Website (http://www.energysmartstrata.com.au/about-us/)
Contact:	<p>Gareth Huxham</p> <p>Phone: 0402 435 653</p> <p>Email: gareth@huxham.com.au</p>
Sustainability Now	
Current sustainability focus:	<p>Foster Innovation</p> <p>⇒ Currently promotes using government programs to create sustainable buildings and develops a business case for sustainability in new developments</p> <p><i>Our aim at Sustainability Now is to help you meet your corporate, household or personal sustainability goals and reduce your impact on the environment through triple-bottom-line solutions that are:</i></p> <ul style="list-style-type: none"> ○ <i>Financially achievable</i> ○ <i>Ecologically sustainable</i> ○ <i>Ethically sound</i>
	<p>Build Capacity</p> <p>⇒ Have developed case studies of sustainable currently have case studies of sustainable modifications and audits they have undertaken</p> <p>⇒ Currently engage strata managers in sustainability, demonstrating solar PV for apartments</p> <p>⇒ http://sustainabilitynow.com.au/resources/</p>
Environmental recognition schemes and awards:	No information found.
Information about the types of services they provide:	<ul style="list-style-type: none"> • Energy efficiency consultation • Energy auditing • Project management of energy efficiency and sustainability upgrades • Water efficiency and auditing • Waste auditing • Environmental Management Systems for business/industry • Sustainability Advice • Sustainable building design and renovations
Key communication channels:	<ul style="list-style-type: none"> • Website - http://sustainabilitynow.com.au/ • Twitter - @sustain_now

Contact:	<i>Ethan Burns (Business Owner)</i> Phone: 0411 345 986 Email: ethan@sustainabilitynow.com.au
Wattblock	
Current sustainability focus:	Build Capacity ⇒ Acts as an influencer and implementation partner, as their services include the engagement of strata managers in energy sustainability: ⇒ <i>Wattblock gives owners corporations and body corporates an energy saving roadmap.</i>
Environmental recognition schemes and awards:	No information found.
Information about the types of services they provide:	<ul style="list-style-type: none"> • Residents create an online profile
Key communication channels:	<ul style="list-style-type: none"> • Strata Committee Sustainability Engagement • Energy efficiency reporting • Water efficiency reporting • Solar and batteries reporting • Smart metering reporting • Electric vehicle recharge reporting • Project management of energy efficiency and sustainability upgrades
Contact:	<ul style="list-style-type: none"> • Website – http://wattblock.com.au • Facebook - https://www.facebook.com/Wattblock-270023416524608/?ref=ts • Twitter - @wattblock • Wordpress - https://wattblock.wordpress.com/ • Youtube - https://www.youtube.com/channel/UCVkJESi_A6X6S6XNL3y_vTzA • Pinterest - https://au.pinterest.com/wattblock/ • LinkedIn - https://www.linkedin.com/company/wattblock • Google+ - https://plus.google.com/+WattblockAu
Current sustainability focus:	<i>Brent Clark (Business Owner)</i> Phone: 0414 900515 Email: brent.clark@wattblock.com.au

6.2.4 Building information systems

Building Link	
Web address:	www.buildinglink.com
Contact:	Joe Marshall (VP Asia Pacific Business Development) Phone: (02) 8015 5276 Email: joe@buildinglinkinternational.com ,
Building Manager	
Web address:	www.buildingmanager.com.au/
Contact:	Colin Volkofsky (Principal) Phone: (02) 80073882
MYBOS	
Web address:	www.mybos.com.au
Contact:	Sydney Head Office Phone: 0431 540 225 Email: info@mybos.com ,
StrataSpot	
Web address:	www.strataspot.com
Contact:	Nuvit Esmer Phone: (02) 9318 0355 Email: info@cybercommunity.com.au
Urbanize	
Web address:	www.urbanise.com
Contact:	Andrew Herman (Regional Director) Phone: 1300 550515

6.2.5 Companies offering loans to owners corporations for repairs and upgrades to common property

Lannock Strata Finance	
Web address:	www.lannock.com.au
Contact:	Paul Morton
	Phone: (02) 9357 5371
	Email: strata@lannock.com.au
Macquarie Relationship Banking	
Web address:	www.macquarie.com.au/m/mgl/au/m-business/campaigns/strata-improvement-loans
Contact:	Jenny Strong (Business Development Director)
	Email: jenny.strong@macquarie.com

6.3 Peak body, umbrella and advocacy organisations

6.3.1 Peripheral Organisations

6.3.1.1 Government bodies and government sponsored organisations

Note: The potential to contribute to RASP actions has only been included for selected organisations in this section identified as priorities by the City of Sydney.

Australian Competition and Consumer Commission	
Web address:	www.accc.gov.au
Contact:	Sydney Office Phone: (02) 9230 9133
Building Professionals Board	
Their potential contribution to specific RASP actions:	Raise the Bar ⇒ Could investigate issues with building certification in regard to environmental performance.
Recognition schemes and awards:	<ul style="list-style-type: none"> Building certification (continent on legislation)- http://bpb.nsw.gov.au/certifiers-role/obligations-certifiers
Membership:	Not applicable.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> News bulletin at the bottom of the page
Contact:	General Phone: (02) 8522 7800 Email: bpb@bpb.nsw.gov.au
Clean Energy Finance Corporation	
Web address:	www.cleanenergyfinancecorp.com.au/
Contact:	Sydney Office Phone: 1300 00 2332 Email: Online enquiry form at www.cleanenergyfinancecorp.com.au/contact.aspx
Department of Industry, Innovation and Science	
Their potential contribution to specific RASP actions:	Foster Innovation ⇒ Could help determine and promote the business case for sustainability in new developments, and requirements for achieving zero carbon high density apartment buildings ⇒ Could also promote sustainability through design competitions <hr/> Raise the Bar ⇒ Could investigate issues with building certification in regard to environmental performance and the performance of the BASIX ratings

⇒ Could advocate for increased BASIX compliance and targets

Build Capacity

- ⇒ Currently shares learning and develops case studies through the information provided on their website, especially the 'Your Stories' page with case studies from individuals who implemented sustainability measures:
<http://yourenergysavings.gov.au/your-stories>.
- ⇒ Currently has energy rebates through the energy feed-in tariff, renewable power incentives and has a water efficiency improvements and repair service
- ⇒ Currently attempts to engage residents in sustainability, and has many tips for reducing waste on its 'Take Action' page
- ⇒ Currently subsidises/funds energy ratings labels and energy and water efficient product information
- ⇒ Could advocate the Smart Blocks program and aid in the delivery of workshops targeting energy efficiency and technology and project implementation

Active Upgrades

- ⇒ Currently promotes ways to reduce household waste on the Department website and provides television and computer recycling and could advocate for increased resource recovery Household Problem Waste trailing collection services for apartment buildings
- ⇒ Currently provides incentives for water efficiency upgrades inside apartments through the water efficiency improvements service, rainwater tank calculator and water efficient product information
- ⇒ Could advocate for the inclusion of apartment buildings in government sustainability schemes
- ⇒ Could be part of developing and reviewing High Rise Leaders Retrofit Program

Empower Communities

- ⇒ Currently striving to expand resident engagement on energy, water and waste
- ⇒ Could promote initiatives to support environmental performance available to owners corporations
- ⇒ Could develop a recognition scheme to promote the value of environmental performance in apartments and apartment buildings
- ⇒ Could advocate for a credible independent performance benchmark to inform the market and drive upgrades

Recognition schemes and awards:

- Electricity feed-in tariff - <http://yourenergysavings.gov.au/rebates/electricity-feed-tariff-nsw>
- Energy and water efficient product information - <http://yourenergysavings.gov.au/rebates/energy-water-efficient-product-information-nsw>
- Energy Rating Label - <http://yourenergysavings.gov.au/rebates/energy-rating-label>
- Plant selector - <http://yourenergysavings.gov.au/rebates/plant-selector-nsw>
- Rainwater tank calculator - <http://yourenergysavings.gov.au/rebates/rainwater-tank-calculator-nsw>
- Renewable power incentives (solar, wind and hydro) - <http://yourenergysavings.gov.au/rebates/renewable-power-incentives>
- Television and computer recycling - <http://yourenergysavings.gov.au/rebates/television-computer-recycling>
- Water efficiency improvements and repair service -

http://youenergysavings.gov.au/rebates/water-efficiency-improvements-repair-service-nsw	
Membership:	Not applicable.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - http://www.youenergysavings.gov.au/ • Twitter - @YES2Savings • Pintrest - https://au.pinterest.com/YES2Savings/
Contact:	<p>Manager, Information Exchange Team</p> <p>Email: Online Query Form - http://youenergysavings.gov.au/webform/contact-us</p>
Greater Sydney Commission	
Their potential contribution to specific RASP actions:	<p>Foster Innovation</p> <p>⇒ Could aid in developing the business case for sustainability in new developments and associated recommendations for planning instruments in alignment with three of their principal objectives:</p> <ul style="list-style-type: none"> • <i>promote the principles of ecologically sustainable development, taking into account social, economic and environmental considerations</i> • <i>encourage development that is resilient, addressing the risks posed by climate change and taking into account natural hazards</i> • <i>support ongoing improvement in productivity, liveability and environmental quality</i>
Recognition schemes and awards:	No information found.
Membership:	<p>Member Categories:</p> <ul style="list-style-type: none"> • Chief Executive Officer • Chief Commissioner • Environment Commissioner • Economic Commissioner • Social Commissioner • six District Commissioners • Secretary of the Department of Planning and Environment • Secretary of Transport for NSW • Secretary of the Treasury • Secretary of the Ministry of Health • Secretary of the Department of Education • Infrastructure Delivery Committee • CEOs of Urban Growth NSW • Infrastructure NSW as observers.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - http://www.gsc.nsw.gov.au/ • Facebook - www.facebook.com/GreaterSydneyCommission • Twitter - @gscsydney • LinkedIn - www.linkedin.com/company/greater-sydney-commission
Contact:	<p>Sarah Hill (Chief Executive Officer)</p> <p>Phone: (02) 8289 6200</p> <p>Email: Contact form – www.gsc.nsw.gov.au/Contact-Us</p>

Independent Pricing and Regulatory Tribunal	
Web address:	www.ipart.nsw.gov.au/Home
Contact:	Sydney Office Phone: (02) 9290 8400 Email: ipart@ipart.nsw.gov.au
Land and Housing Corporation	
Web address:	www.facs.nsw.gov.au/about_us/land_and_housing_corporation
Contact:	Sydney Office Phone: (02) 8753 9000 Email: facsinfo@facs.nsw.gov.au
NSW Civil and Administrative Tribunal	
Web address:	www.ncat.nsw.gov.au/
Contact:	Sydney Office Phone: 1300 006 228
NSW Department of Planning and Environment	
Their potential contribution to specific RASP actions:	Foster Innovation
	⇒ Could aid in developing and promoting voluntary sustainability in design competitions – competitions through BASIX ratings
	⇒ Could promote the business case for sustainability in new apartment developments, as this will also aid in the effectiveness and take-up of the BASIX rating scheme
	⇒ Could promote voluntary sustainability in Voluntary Planning Agreements and through sustainability in design competitions
	Raise the Bar
⇒ Creator of the BASIX scheme	
⇒ Could investigate issues with building certification in regard to environmental performance	
⇒ Could also act as a collaborator in investigating how BASIX ratings can be made available to apartment buyers, and investigate the performance of the BASIX certified buildings	
⇒ Could advocate for the increased BASIX compliance and targets. (current benchmarks and targets: https://www.basix.nsw.gov.au/basixcms/about-basix/basix-assessment/basix-targets.html)	
⇒ Could incorporate the Waste Management in New Developments policy in Development Control Plans	
Build Capacity	
⇒ Could initiate a leadership network to collaborate, share learning and develop case studies	
⇒ Could become an advocate for Smart Blocks	
⇒ Could deliver workshops on targeted energy efficiency technologies and project implementation to support the BASIX scheme, and improve ratings	
⇒ Could subsidise ratings scheme	
Active Upgrades	
⇒ Could advocate for the inclusion of apartment buildings in government sustainability schemes	
⇒ Could advocate for increased resource recovery Household Problem Waste	

	<p>trailing collection services for apartment buildings</p> <p>⇒ Could provide incentives for water efficiency upgrades inside apartments, energy efficiency audits</p>
	<p>Empower Communities</p> <p>⇒ Could expand resident engagement campaigns on energy, water and waste</p> <p>⇒ Could develop a recognition scheme to promote the value of environmental performance in apartments and apartment buildings</p> <p>⇒ Could promote initiatives supporting environmental performance available to owners corporations</p> <p>⇒ Could advocate for a credible independent performance benchmark to inform the market and drive upgrades</p>
Recognition schemes and awards:	<ul style="list-style-type: none"> • BASIX rating scheme – <i>BASIX is part of the development application process and helps home owners reduce water and energy use across NSW. It requires home owners and developers to nominate water and energy efficient designs and technology to include in their dwelling. A BASIX certificate is required when submitting a development application to your Council. A BASIX certificate ensures that new and upgraded homes across the State produce fewer greenhouse gas emissions and reduce water consumption, by setting energy and water reduction targets for all new dwellings.</i>
Membership:	Not applicable.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - https://www.planningportal.nsw.gov.au/planning-tools/basix • Facebook - https://www.facebook.com/NSWPlanning • Twitter - @NSWPlanning • LinkedIn - https://www.linkedin.com/company/nswplanning • Youtube - https://www.youtube.com/user/nswplanning • Email
Contact:	<p><i>General</i></p> <p>Phone: (02) 9228 6333</p> <p>Email: information@planning.nsw.gov.au</p>
NSW Fair Trading	
Their potential contribution to specific RASP actions:	<p>Empower Communities</p> <p>⇒ Could advocate and provide more information on sustainable practices and programs on the website and through fact sheets</p>
Recognition schemes and awards:	<ul style="list-style-type: none"> • Property Services Grant Program – for schemes that <i>foster the development of innovative approaches to regulation in the property services industry.</i>
Membership:	Not applicable.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - Strata Schemes Page - http://www.fairtrading.nsw.gov.au/ftw/Tenants_and_home_owners/Strata_schemes.page? • Facebook - https://www.facebook.com/FairTradingNSW • Twitter - @NSW_FairTrading • Youtube - https://www.youtube.com/user/NSWOFT • Fairtrading RSS News Feeds – Tenants and Homeowners, Co-operatives - http://www.fairtrading.nsw.gov.au/ftw/About_us/Online_services/e

News/News_feeds.page?	
Contact:	<p><i>General</i></p> <p>Phone: 13 32 20</p> <p>Email: grants@services.nsw.gov.au (Property Services Grant)</p>
Office of Environment and Heritage	
Their potential contribution to specific RASP actions:	<p>Foster Innovation</p> <ul style="list-style-type: none"> ⇒ Currently promotes voluntary sustainability through grants and schemes - http://www.environment.nsw.gov.au/business/upgrade-agreements.htm ⇒ Could develop and promote the business case for sustainability in new developments and associated recommendations for planning instruments , as part of their Energy Efficiency Action Plan: <ul style="list-style-type: none"> • <i>explore measures to make finance for residential energy efficiency more affordable and accessible</i> ⇒ Could help determine the technical and other requirements for achieving zero carbon high density apartment buildings, as part of their aim to: <ul style="list-style-type: none"> • <i>inform and support landowners, businesses and individuals to more efficiently use energy, water and resources</i> <hr/> <p>Raise the Bar</p> <ul style="list-style-type: none"> ⇒ Could incorporate BASIX ratings into the upgrade agreements ⇒ Could investigate the actual performance of BASIX certified buildings and act as advocates for compliance and targets ⇒ Could investigate how BASIX ratings can be made available to apartment buyers, as part of their aim to: <ul style="list-style-type: none"> • <i>provide tools for people to choose better-designed buildings and public spaces.</i> <hr/> <p>Build Capacity</p> <ul style="list-style-type: none"> ⇒ Could act as an influencer and implementation partner for Smart Blocks ⇒ Could subsidise energy audits, energy ratings and water sub meters monitoring ⇒ Could form an expert panel to support owners corporations implement cost effective technologies and initiatives <hr/> <p>Active Upgrades</p> <ul style="list-style-type: none"> ⇒ Could advocate the inclusion of apartment buildings in government sustainability schemes ⇒ Could provide incentives for water efficiency upgrades ⇒ Could collaborate to deliver the High Rise Leaders Retrofit Program as part of their Energy Efficiency Action Plan: <ul style="list-style-type: none"> • <i>enable the Energy Savings Scheme to support tradespeople to retrofit homes</i> <hr/> <p>Empower Communities</p> <ul style="list-style-type: none"> ⇒ Could expand resident engagement campaigns on energy, water and waste, as part of their Energy Efficiency Action Plan: <ul style="list-style-type: none"> • <i>share information, data and tools with households and their service providers through a digital platform</i> ⇒ Could develop a recognition scheme to promote the value of environmental performance in apartment buildings, as part of their Energy Efficiency Action Plan: <ul style="list-style-type: none"> • <i>investigate voluntary ratings to help energy efficient homes stand out</i>
Recognition schemes and awards:	<ul style="list-style-type: none"> • Environmental Upgrade Agreements (EUAs) - http://www.environment.nsw.gov.au/business/upgrade-agreements.htm • Grant schemes - http://www.environment.nsw.gov.au/grants/ccfund.htm

	<ul style="list-style-type: none"> • Energy Efficiency Action Plan - <i>The NSW Government will make energy efficiency more accessible for NSW households. It will:</i> <ul style="list-style-type: none"> ○ <i>provide access to the Energy Savings Scheme for innovative behaviour change programs</i> ○ <i>streamline access to the Energy Savings Scheme for appliance retailers selling high-efficiency appliances</i> ○ <i>complete the Home Power Savings Program to support 40,000 more low income households save on bills</i> ○ <i>identify opportunities for improved access to energy efficiency for low income households</i>
<p>Membership:</p>	<p>Member (Functional) Categories:</p> <ul style="list-style-type: none"> • Policy • National Parks and Wildlife Service • Customer Experience • Regional Operations • Heritage • Science • Legal Services
<p>Key communications channels used by the organisation:</p>	<ul style="list-style-type: none"> • Website - http://www.environment.nsw.gov.au/business/energy-saver.htm • Twitter - @OEHmedia • Youtube - https://www.youtube.com/user/NSWNatParks • Flickr - https://www.flickr.com/photos/48646673@N07/
<p>Contact:</p>	<p><i>David Malicki and Bill Liu (Energy Saver program and expertise in Smart Blocks program)</i></p> <p>Phone: (02) 9995 5000 (switch)</p> <p>Email: info@environment.nsw.gov.au</p> <p><i>Rebecca Peacock (Environmental Upgrade Agreement Coordinator)</i></p> <p>Phone: (02) 9995 5289</p> <p>Email: Rebecca.peacock@environment.nsw.gov.au</p>
<p>Urban Growth NSW</p>	
<p>Their potential contribution to specific RASP actions:</p>	<p>Foster Innovation</p> <p>⇒ Could aid in developing the business case for sustainability in new developments and associated recommendations for planning instruments to complement their Environmental Management System: <i>Our approach ensures that our urban transformation projects are resource-efficient, have low carbon emissions, and enhance the ecosystems and communities that support them</i></p> <p>http://www.urbangrowth.nsw.gov.au/assets/Sustainability/UGNSW-SustainabilityStrategy2014.pdf</p>
<p>Recognition schemes and awards:</p>	<p>No information found.</p>
<p>Membership:</p>	<p>Not applicable.</p>

Key communications channels used by the organisation:

- Website (Sustainability Page: <http://www.urbangrowth.nsw.gov.au/our-approach/sustainability/>)
- Facebook - <https://www.facebook.com/urbangrowthnsw/>
- Twitter - @urbangrowthnsw
- LinkedIn - <https://www.linkedin.com/company/urbangrowth-nsw>
- Instagram - <https://www.instagram.com/urbangrowthnsw/>
- Youtube - <https://www.youtube.com/user/urbangrowthnsw>
- Living Cities Newsletter (<https://www.vision6.com.au/em/mail/view.php?id=1054091&a=55229&k=97cba9f>)
- Sustainability Report: (<http://www.urbangrowth.nsw.gov.au/assets/Publications/2015-UGNSW-SustainabilityReport.pdf>)
- Sustainability Approach - <http://www.urbangrowth.nsw.gov.au/our-approach/sustainability/>

Contact:

General

Phone: (02) 9841 8600

Email: enquiry@urbangrowth.nsw.gov.au

6.3.1.2 Environmental advocacy non-governmental organisations

Alternative Technology Association	
Their potential contribution to specific RASP actions:	<p>Foster Innovation</p> <ul style="list-style-type: none"> ⇒ Could develop and promote the business case for sustainability in new developments and associated recommendations for planning instruments ⇒ Could help determine the technical and other requirements for achieving zero carbon high density apartment buildings, as part of their aim to: <ul style="list-style-type: none"> • <i>enable, represent and inspire people to live sustainably in their homes and communities</i>
	<p>Raise the Bar</p> <ul style="list-style-type: none"> ⇒ Could incorporate BASIX ratings into the upgrade agreements ⇒ Could investigate the actual performance of BASIX certified buildings and act as advocates for compliance and targets ⇒ Could investigate how BASIX ratings can be made available to apartment buyers
	<p>Build Capacity</p> <ul style="list-style-type: none"> ⇒ Currently runs energy technology and efficiency events for businesses and owners to give advice and raise awareness, for example the Speed Date a Sustainability Expert Event https://www.ata.org.au/news/melbourne-speed-date-a-sustainability-expert ⇒ Could initiate a leadership network to collaborate, share learning and develop case studies ⇒ Could deliver workshops on targeted energy efficiency technologies and project implementation ⇒ Could act as an influencer and implementation partner for Smart Blocks ⇒ Could subsidise energy audits, energy ratings and water sub meters monitoring ⇒ Could engage strata managers on sustainability ⇒ Could demonstrate Solar PV for apartment buildings to the public ⇒ Could form an expert panel to support owners corporations implement cost effective technologies and initiatives
	<p>Active Upgrades</p> <ul style="list-style-type: none"> ⇒ Could advocate the inclusion of apartment buildings in government sustainability schemes ⇒ Could collaborate to deliver the High Rise Leaders Retrofit Program
	<p>Empower Communities</p> <ul style="list-style-type: none"> ⇒ Could promote initiatives supporting environmental performance available to owners corporations ⇒ Could develop a recognition scheme to promote the value of environmental performance in apartment buildings ⇒ Could expand resident engagement campaigns on energy
Recognition schemes and awards:	No information found.
Membership:	<p>Member (Functional) Categories:</p> <ul style="list-style-type: none"> • Concession-card holders • Individuals • Households • Schools • Universities

	<ul style="list-style-type: none"> • Non-profit organisations • Small and large businesses • Sustaining Membership includes a tax-deductible donation with membership <p>No information on numbers</p>
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - www.ata.org.au/ • Twitter - https://twitter.com/ata_au • Facebook - www.facebook.com/AlternativeTechnologyAssociation • Youtube - www.youtube.com/user/AlternativeTechAssoc • Newsletter
Contact:	<p><i>Donna Luckman (Chief Executive Officer)</i></p> <p>Phone: (03) 9631 5410</p> <p>Email: donna@ata.org.au</p>
Australian Solar Council	
Web address:	http://solar.org.au/
Contact:	<p><i>General</i></p> <p>Phone: 1300 768 204</p> <p>Email: admin@solar.org.au</p>
Australian Sustainable Built Environment Council	
Their potential contribution to specific RASP actions:	<p>Foster Innovation:</p> <ul style="list-style-type: none"> ⇒ Could develop and promote the business case for sustainability in new developments and associated recommendations for planning instruments ⇒ Could help determine the technical and other requirements for achieving zero carbon high density apartment buildings, as part of their vision of: <i>sustainable, productive, resilient buildings, communities and cities</i> and their activities which include: <i>Realising the economic benefits of better building energy efficiency, by implementing incentives to significantly cut carbon emissions</i> ⇒ Could promote voluntary sustainability in design competitions and the Voluntary Planning Agreements <hr/> <p>Raise the Bar:</p> <ul style="list-style-type: none"> ⇒ Could investigate the actual performance of BASIX certified buildings and act as advocates for compliance and targets <hr/> <p>Build Capacity:</p> <ul style="list-style-type: none"> ⇒ Could initiate a leadership network to collaborate, share learning and develop case studies ⇒ Could deliver workshops on targeted energy efficiency technologies and project implementation ⇒ Could act as an influencer and implementation partner for Smart Blocks ⇒ Could engage strata managers on sustainability ⇒ Could demonstrate Solar PV for apartment buildings to the public ⇒ Could form an expert panel to support owners corporations implement cost effective technologies and initiatives <hr/> <p>Active Upgrades:</p> <ul style="list-style-type: none"> ⇒ Could advocate the inclusion of apartment buildings in government sustainability schemes as part of their aim to : <i>to provide a peak collaborative forum for organisations that champion a sustainable future through policy, engagement and advocacy</i> ⇒ Could advocate for incentives for water efficiency upgrades inside apartments

	<p>⇒ Could collaborate to deliver the High Rise Leaders Retrofit Program</p> <p>Empower Communities:</p> <p>⇒ Could promote initiatives supporting environmental performance available to owners corporations</p> <p>⇒ Could develop a recognition scheme to promote the value of environmental performance in apartment buildings</p> <p>⇒ Could expand resident engagement campaigns on energy, water and waste</p> <p>⇒ Could develop a recognition scheme to promote the value of environmental performance in apartment and apartment buildings.</p>
Recognition schemes and awards:	No information found.
Membership:	<p>Membership Categories:</p> <ul style="list-style-type: none"> • Industry and professional associations • Non-government organisations • Government observers who are involved in the planning, design, delivery and operation of our built environment, and are concerned with the social and environmental impacts of this sector <p>No information about numbers of individuals/bodies.</p>
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website – www.asbec.asn.au/ • LinkedIn - www.linkedin.com/company/australian-australian-sustainable-built-environment-council-asbec- • Twitter - twitter.com/intent/follow?original_referer=http%3A%2F%2Fwww.asbec.asn.au%2Fcontact-us%2F&ref_src=twsrc%5Etfw&screen_name=ASBEC1&tw_p=followbutton • Latest News Page - www.asbec.asn.au/news/
Contact:	<p>Suzanne Toumbourou (Executive Director)</p> <p>Phone: (02) 8006 0828</p> <p>Email: admin@asbec.asn.au</p>
Community Power Agency	
Web address:	http://cpagency.org.au/
Contact:	<p>General</p> <p>Email: Contact form at http://cpagency.org.au/contact/</p>
Green Building Council of Australia	
Their potential contribution to specific RASP actions:	<p>Foster Innovation</p> <p>⇒ Could aid in determining the technical and other requirements for achieving zero carbon high density apartment buildings</p> <p>⇒ Could promote the business case for sustainability in new apartment buildings</p> <p>⇒ Could promote voluntary sustainability in design competitions and Voluntary Planning Agreements, as part of its key objectives to drive the Australian property industry towards:</p> <ul style="list-style-type: none"> • <i>sustainability by promoting green building programs, technologies, design practices and operations</i> • <i>integration of green building initiatives into mainstream design, construction and operation of buildings.</i>

<p>Raise the Bar</p> <ul style="list-style-type: none"> ⇒ Currently has their method of rating the sustainability of a building, Green Star rating ⇒ Rating could be investigated and perhaps compared with the BASIX rating scheme ⇒ Could be advocates of the BASIX rating scheme 	
<p>Build Capacity</p> <ul style="list-style-type: none"> ⇒ Currently has many methods of education on sustainability matters ⇒ Currently deliver workshops on targeted energy efficiency technologies ⇒ Could initiate a leadership network to collaborate, share learning and develop case studies on sustainable buildings ⇒ Could aid in engaging strata managers on sustainability, and forming an expert panel to support owners corporations implement cost effective technologies and initiatives and have workshops on solar PV ⇒ Could secure the long-term future for Smart Blocks. Expand Smart Blocks scope and service 	
<p>Active Upgrades</p> <ul style="list-style-type: none"> ⇒ Currently advocates for the inclusion of apartment buildings in sustainability schemes ⇒ Could aid in the High Rise Leaders Retrofit Program ⇒ Could provide incentives for water efficiency upgrades inside apartments 	
<p>Empower Communities</p> <ul style="list-style-type: none"> ⇒ Currently promotes initiatives supporting environmental performance available to owners corporations and expand resident engagement campaigns on energy, water and waste ⇒ Could create a recognition scheme based on the Green Star Rating ⇒ Could advocate for a credible independent performance benchmark to inform the market and drive upgrades 	
<p>Recognition schemes and awards:</p>	<ul style="list-style-type: none"> • Green Building Certification – Green Star http://www.gbca.org.au/green-star/
<p>Membership:</p>	<ul style="list-style-type: none"> • Membership Categories: • Developers • Local, state and federal governments • Owners • Professional services firms • Investors • Manufacturers • Suppliers and distributors • Facility and asset managers • Universities • Professional societies • Utilities • Contractors. • Total - over750 member companies
<p>Key communications channels used by the organisation:</p>	<ul style="list-style-type: none"> • Website - www.gbca.org.au/ • Facebook - www.facebook.com/gbcaus • Twitter - @gbcaus • LinkedIn - www.linkedin.com/company/green-building-council-of-australia • Youtube - www.youtube.com/user/gbcamarketing • Pintrest - https://au.pinterest.com/GBCAUS/ • Factsheets, Publications, Media Page

- Newsletter
- Master classes – Climate change and resilience master class will be held at AECOM offices Sydney

Contact:

Katy Dean (Director Advocacy)

Phone: (02) 8239 6233

Email: katy.dean@gbca.org.au

Green Star

Email: greenstar@gbca.org.au

Green Star Tool Development

Email: tool.development@gbca.org.au

Total Environment Centre

Web address: www.tec.org.au/

Contact:

General

Phone: (02) 9211 5022

Email: Contact form at www.tec.org.au/contact-us.html

6.3.1.3 Think tanks

Committee for Sydney	
Their potential contribution to specific RASP actions:	<p>Foster Innovation:</p> <ul style="list-style-type: none"> ⇒ Currently have Future Sydney and Density done better projects that could tie into sustainable practices ⇒ Could promote voluntary sustainability in Voluntary Planning Agreements: <p><i>We accept a basic proposition: density can be done better and must be if we are to create a liveable future for Sydney.</i></p>
Recognition schemes and awards:	No information found.
Membership:	<p>Member Categories:</p> <ul style="list-style-type: none"> • Research • Educational • Commercial • Cultural • 118 bodies in total – see full list here: http://www.sydney.org.au/members/current-members/
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - http://www.sydney.org.au/ • Facebook - https://www.facebook.com/Committee-for-Sydney-230871980387520/ • Twitter - @committee4syd • Mailing list • Density Done Better Podcast Series (http://www.sydney.org.au/?portfolio=density-done-better) • Think Sydney Blog (http://www.sydney.org.au/news-events/think-sydney-blog/)
Contact:	<p><i>General</i></p> <p>Phone: (02) 9320 9860</p> <p>Email: committee@sydney.org.au</p>
Urban Taskforce	
Web address:	www.urbantaskforce.com.au/
Contact:	<p><i>General</i></p> <p>Phone: (02) 9238 3955</p> <p>Email: admin@urbantaskforce.com.au</p>

6.3.1.4 Other peak body, umbrella and advocacy organisations

Australian Institute of Refrigeration, Air Conditioning and Heating	
Their potential contribution to specific RASP actions:	<p>Foster Innovation</p> <ul style="list-style-type: none"> ⇒ Could aid in determining the technical and other requirements for achieving zero carbon high density apartment buildings as part of achieving their aim for a: <i>Safe, sustainable, healthy and comfortable built environments</i> ⇒ Could promote the business case for sustainability in new apartment buildings ⇒ Could promote voluntary sustainability in design competitions <hr/> <p>Raise the Bar</p> <ul style="list-style-type: none"> ⇒ Could be advocates of the BASIX rating scheme <hr/> <p>Build Capacity</p> <ul style="list-style-type: none"> ⇒ Currently has many methods of education on sustainability matters and conducts research in the area ⇒ Could initiate a leadership network to collaborate, share learning and develop case studies on sustainable buildings ⇒ Could aid in forming an expert panel to support owners corporations implement cost effective technologies and initiatives <hr/> <p>Active Upgrades</p> <ul style="list-style-type: none"> ⇒ Could aid in the High Rise Leaders Retrofit Program <hr/> <p>Empower Communities</p> <ul style="list-style-type: none"> ⇒ Currently has a recognition scheme to promote the value of environmental performance in apartments and apartment buildings ⇒ Could expand resident engagement campaigns on energy, water and waste
Recognition schemes and awards:	<p>AIRAH Awards</p> <ul style="list-style-type: none"> • Denis Joseph Award for Innovative Use of Solar Energy in HVAC& R • Excellence in Sustainability • Excellence in Innovation
Membership:	<p>Membership Categories:</p> <ul style="list-style-type: none"> • Individual Members <p>No information on member numbers.</p>
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - www.airah.org.au/iMIS15_Prod/AIRAH/Home/AIRAH/Navigation/Home/Home.aspx?hkey=34d05701-0b71-4b03-896f-c573bb141e44 • Facebook - www.facebook.com/AIRAHconnect/ • Twitter - https://twitter.com/airahnews • LinkedIn - www.linkedin.com/groups/3350407/profile • Youtube - www.youtube.com/user/AIRAHAustralia • Factsheets, Publications, Media Page, Newsletter
Contact:	<p><i>Phil Wilkinson (Executive Manager)</i></p> <p>Phone: (03) 8623 3000</p> <p>Email: airah@airah.org.au</p>

The Better Planning Network	
Their potential contribution to specific RASP actions:	<p>Foster Innovation</p> <p>⇒ Could promote the business case for sustainability in new apartment buildings as part of their recognition of the need to: <i>reduce atmospheric levels of Carbon Dioxide, provide important wildlife corridors and contribute health benefits to communities</i></p> <hr/> <p>Raise the Bar</p> <p>⇒ Could incorporate the Waste Management in New Developments policy in Development Control Plans</p> <p>⇒ Could be advocates of the BASIX rating scheme</p> <hr/> <p>Build Capacity</p> <p>⇒ Could initiate a leadership network to collaborate, share learning and develop case studies on sustainable buildings</p> <hr/> <p>Active Upgrades</p> <p>⇒ Could review and refine the High Rise Leaders Retrofit Program</p> <p>⇒ Could advocate for the inclusion of apartment buildings in government sustainability schemes as part of their recognition that: <i>Protecting our environment, natural and cultural heritage is fundamental to the wellbeing of our communities</i></p> <hr/> <p>Empower Communities</p> <p>⇒ Could expand resident engagement campaigns on energy, water and waste</p>
Recognition schemes and awards:	No information found.
Membership:	<p>Membership Categories:</p> <ul style="list-style-type: none"> • More than 460 community groups • Full list here : www.betterplanningnetwork.org.au/bpn_affiliates
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - www.betterplanningnetwork.org.au/ • Facebook - www.facebook.com/BetterPlanningNetwork • Twitter - @BettPlanNetwork • Dropbox documents - www.dropbox.com/s/pjsplm1vhts6yco/BPN%20Platform.doc • Media Release Page - https://betterplanningnetwork.good.do/nsw/pages/media/ • Factsheets and documents - https://betterplanningnetwork.good.do/nsw/pages/resources/
Contact:	<p>General</p> <p>Email: betterplanningnetwork@gmail.com</p>
The Building Products Innovation Council	
Their potential contribution to specific RASP actions:	<p>Foster Innovation</p> <p>⇒ Currently have members who promote voluntary sustainability in design competitions – could make this part of the Council</p> <p>⇒ Could promote the business case for sustainability in new apartment buildings</p> <hr/> <p>Raise the Bar</p> <p>⇒ Could be advocates of the BASIX rating scheme</p> <p>⇒ Could investigate issues with building certification in regard to environmental performance</p>

<p>Build Capacity</p> <ul style="list-style-type: none"> ⇒ Could initiate a leadership network to collaborate, share learning and develop case studies on sustainable buildings (materials) ⇒ Could deliver workshops on targeted energy efficient technologies and project implementation ⇒ Could form an expert panel to support owners corporations implement cost effective technologies and initiatives 	
<p>Active Upgrades</p> <ul style="list-style-type: none"> ⇒ Could review and refine the High Rise Leaders Retrofit Program 	
<p>Empower Communities</p> <ul style="list-style-type: none"> ⇒ Currently advocate for sustainable building materials as part of their goal to: <i>Establish a framework for the fair selection of building materials and products taking into account their environmental performance and the benefits of their use in buildings</i> ⇒ Could expand resident engagement campaigns on energy, water and waste 	
<p>Recognition schemes and awards:</p>	<p>Their members host awards :</p> <ul style="list-style-type: none"> • ThinkBrick Australia Design Awards • Fenestration Australia Design Awards • National Steel Excellence Awards • Timber Design Awards (has a sustainability category)
<p>Membership:</p>	<p>Membership:</p> <ul style="list-style-type: none"> • 14 members • Full list on their website
<p>Key communications channels used by the organisation:</p>	<ul style="list-style-type: none"> • Website - http://www.bpic.asn.au/ • Linkedin - www.linkedin.com/company/building-products-innovation-council • Media Release Page - www.bpic.asn.au/news/govtprogressonnbcbps
<p>Contact:</p>	<p>Rodger Hills (Executive Officer)</p> <p>Email: Contact form online at www.bpic.asn.au/contact</p>
<p>Choice</p>	
<p>Web address:</p>	<p>www.choice.com.au/</p>
<p>Contact:</p>	<p>General</p> <p>Phone: 1800 069 552</p> <p>Email: ausconsumer@choice.com.au</p>
<p>City Futures Research Centre at UNSW Australia</p>	
<p>Their potential contribution to specific RASP actions:</p>	<p>Foster Innovation</p> <ul style="list-style-type: none"> ⇒ Could aid in the development of the business case for sustainability in new apartment buildings
<p>Raise the Bar</p> <ul style="list-style-type: none"> ⇒ Could aid in the investigation of how BASIX ratings can be made available to apartment buyers ⇒ Could contribute to measuring the actual performance of BASIX buildings ⇒ Could investigate issues with building certification 	
<p>Build Capacity</p>	

	<ul style="list-style-type: none"> ⇒ Could be involved in the initiation of a leadership network to collaborate, share learning and develop case studies on sustainable buildings ⇒ Could contribute to workshops on project implementation with information on strata case studies ⇒ Could aid in the formation of an expert panel to support owners corporations implement cost effective technologies and initiatives
	<p>Active Upgrades</p> <ul style="list-style-type: none"> ⇒ Could help to review and refine the High Rise Leaders Retrofit Program
	<p>Empower Communities</p> <ul style="list-style-type: none"> ⇒ Currently reviewing strata communication platforms and networks to ensure effective communications ⇒ Currently compiling the information to be used to coordinate an external stakeholder Reference Group
Recognition schemes and awards:	Not applicable.
Membership:	Not applicable.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - https://cityfutures.be.unsw.edu.au/ • Twitter - https://twitter.com/unswcityfutures • CityViz - https://cityfutures.be.unsw.edu.au/cityviz/ • Research Blog - http://blogs.unsw.edu.au/cityfutures/ • Newsletter - https://cityfutures.be.unsw.edu.au/about-us/city-futures-newsletters/
Contact:	<p><i>Hazel Easthope (Senior Research Fellow – Strata Research)</i></p> <p>Phone: (02) 9385 6041</p> <p>Email: hazel.easthope@unsw.edu.au</p>
Council of the Ageing	
Web address:	www.cota.org.au/australia/
Contact:	<p><i>General</i></p> <p>Phone: (02) 6154 9740</p> <p>Email: cota@cota.org.au</p>
Energy and Water Ombudsman (NSW)	
Their potential contribution to specific RASP actions:	<p>Build Capacity</p> <ul style="list-style-type: none"> ⇒ Could subsidise energy audits and ratings ⇒ Could engage strata managers on sustainability ⇒ Could subsidise water sub-meters for monitoring and management: <hr/> <p>Empower Communities</p> <ul style="list-style-type: none"> ⇒ Currently have a website page that gives tips on energy savings: http://www.ewon.com.au/index.cfm/help-for-customers/ways-to-save-on-your-bills/ ⇒ Could promote initiatives supporting environmental performance available to owners corporations ⇒ Could expand resident engagement campaigns on energy and water. This aligns with goals for their Environmental Strategy: <ul style="list-style-type: none"> • <i>work closely with staff, contractors, suppliers, and other stakeholders to develop and implement agreed environmental initiatives consistent with this strategy;</i>

	<ul style="list-style-type: none"> • provide resources to staff to communicate the environmental message and our commitment, through regular newsletters and in-house promotions; • inform staff and contractors where necessary about our environmental practices; • work with the public sector, Members and industry groups to encourage sustainable environmental practice;
Recognition schemes and awards:	No information found.
Membership:	Not applicable.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - http://www.ewon.com.au/ • Facebook - https://www.facebook.com/EWONSW • Twitter - @EWONSW
Contact:	<p><i>General</i></p> <p>Phone: 1800 246 545</p> <p>Email: omb@ewon.com.au</p>
Insurance Council of Australia	
Web address:	www.insurancecouncil.com.au/
Contact:	<p><i>General</i></p> <p>Phone: (02) 9253 5100</p> <p>Email: Contact form at www.insurancecouncil.com.au/contact-us</p>
The Lighting Council of Australia	
Web address:	www.lightingcouncil.com.au/
Contact:	<p><i>General</i></p> <p>Phone: (02) 6247 8011</p> <p>Email: info@lightingcouncil.com.au</p>
National Insurance Brokers Association	
Web address:	www.niba.com.au/html/default.cfm
Contact:	<p><i>General</i></p> <p>Phone: (02) 9459 4300</p> <p>Email: niba@niba.com.au</p>
Property Council	
Their potential contribution to specific RASP actions:	<p>Foster Innovation</p> <p>⇒ Currently promotes voluntary sustainability in design competitions:</p> <ul style="list-style-type: none"> • WSP Parsons Brinckerhoff Award for Best Sustainable Development – New Buildings • JLL Award for Best Sustainable Development – Existing Buildings <p>⇒ Could promote voluntary sustainability in Voluntary Planning Agreements</p> <p>⇒ Could promote a business case for voluntary sustainability in new apartment developments</p> <hr/> <p>Raise the Bar – One of the Property Council's priorities is:</p> <p>⇒ Currently runs the Green Cities Conference, incorporating development control plans and sustainable policies – <i>Green Cities is Australia's premier sustainability conference for the built environment. The conference is run</i></p>

<p><i>jointly by the Green Building Council of Australia (GBCA) and the Property Council of Australia</i></p> <p>⇒ Could advocate the Waste Management in New Development Control Plans, and advocate for increased compliance and targets with the BASIX rating scheme, as one of the Council's priorities is: <i>Promoting smart policies to improve energy efficiency and incentivise best practice development and community creation.</i></p>	
<p>Build Capacity</p> <p>⇒ Could advocate the Smart Blocks program as part of the 'Leading Sustainability' priority</p>	
<p>Empower Communities</p> <p>⇒ Could be a potential influencer and implementation partner to expand resident engagement campaigns on energy, water and waste (as per the priority to promote smart policies), and promote initiatives supporting environmental performance</p> <p>⇒ Could expanded sustainability awards to develop a greater recognition scheme to promote the value of environmental performance in apartments and apartment buildings</p>	
<p>Recognition schemes and awards:</p>	<ul style="list-style-type: none"> Awards – to do with innovation in property and this could extend to innovation through sustainable programs http://www.propertycouncil.com.au/Web/EventsServices/Awards_Programs/Web/Industry_Leadership/Excellence/Awards_Programs.aspx?hkey=f3997023-23dc-49c3-8abf-3d9ea2cf8fa6
<p>Membership:</p>	<p>Member Categories:</p> <ul style="list-style-type: none"> Corporate property bodies 13 members – full list here: http://www.propertycouncil.com.au/Web/Membership/OurMembers/Corporate_Leaders/Web/Membership/OurMembers/View_Members.aspx
<p>Key communications channels used by the organisation:</p>	<ul style="list-style-type: none"> Website - https://www.propertycouncil.com.au/Web/EventsServices/Sponsorship/NSW/Web/Events_Services/SponsorshipAdvertising/NSW.aspx?hkey=c048904d-4809-47ed-b2db-3b13cd5776bb) Conferences, seminars - http://www.propertycouncil.com.au/Web/EventsServices/Forums_Events/Web/Events_Services/StateEvents/State_Events.aspx?NoRightColumn=No&hkey=ac6d261c-e10c-4bdd-bdc3-a1a081448d71 Facebook - https://www.facebook.com/propertycouncil/ Twitter - @propertycouncil
<p>Contact:</p>	<p><i>General</i></p> <p>Phone: (02) 9033 1900</p> <p>Email: info@propertycouncil.com.au</p>
<p>Shelter NSW</p>	
<p>Web address:</p>	<p>www.shelternsw.org.au/</p>
<p>Contact:</p>	<p><i>Mary Perkins (Executive Officer)</i></p> <p>Phone: (02) 9267 5733 (Ext. 14)</p>

Email: mary@sheltersnsw.org.au	
Tenants Union NSW	
Their potential contribution to specific RASP actions:	<p>Empower Communities</p> <p>⇒ Could promote initiatives supporting environmental performance available to owners corporations through adding more information on the website and through fact sheets</p> <p>⇒ Could expand resident engagement campaigns on energy, water and waste</p>
Recognition schemes and awards:	No information found.
Membership:	<p>Member Categories</p> <ul style="list-style-type: none"> • a community legal centre specialising in residential tenancies law and accredited by the National Association of Community Legal Centres • the peak resourcing body for the statewide network of Tenants Advice and Advocacy Services.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - http://www.tenantsunion.org.au/ • Facebook - https://www.facebook.com/TUNSW/ • Media Releases • The Brown Couch Blog - http://tunswblog.blogspot.com.au/ • Twitter - @tunsw • E-news
Contact:	<p><i>General</i></p> <p>Phone: (02) 8117 3700</p> <p>Email: contact@tenantsunion.org.au</p>

6.3.2 Individual Membership Organisations

Association of Accredited Certifiers	
<i>Their potential contribution to specific RASP actions:</i>	<p>Foster Innovation</p> <ul style="list-style-type: none"> ⇒ Could aid in the development of the business case for sustainability in new developments and associated recommendations for planning instruments ⇒ Could promote the business case for sustainability in new apartment buildings <hr/> <p>Raise the Bar</p> <ul style="list-style-type: none"> ⇒ Could advocate for the incorporation of the Waste Management in New Developments policy in Development Control Plans ⇒ Could be advocates of the BASIX rating scheme, investigate issues with building certification in regard to environmental performance ⇒ Could investigate the actual performance of BASIX certified buildings <hr/> <p>Build Capacity</p> <ul style="list-style-type: none"> ⇒ Could secure the long-term future for Smart Blocks and expand Smart Blocks scope and service <hr/> <p>Active Upgrades</p> <ul style="list-style-type: none"> ⇒ Could review and refine the High Rise Leaders Retrofit Program
<i>Recognition schemes and awards:</i>	No information found.
<i>Membership:</i>	<p>Membership Categories:</p> <ul style="list-style-type: none"> • Associate • Corporate • Local Government Full • Local Government Associate • Local Government Corporate • Student • Retired <p>No information on numbers.</p>
<i>Key communications channels used by the organisation:</i>	<ul style="list-style-type: none"> • Website - www.accreditedcertifiers.com.au/ • Twitter - https://twitter.com/AAC2003 • LinkedIn - www.linkedin.com/groups/4114710/profile • Blog - https://accreditedcertifiers.wordpress.com/
<i>Contact:</i>	<p><i>General</i></p> <p>Phone: 1300 735 935</p> <p>Email: jbrookfield@accreditedcertifiers.com.au</p>
Australian Institute of Architects	
<i>Their potential contribution to specific RASP actions:</i>	<p>Foster Innovation</p> <ul style="list-style-type: none"> ⇒ Currently promote voluntary sustainability in design competitions through the 'Sustainable Architecture' category in the NSW Architecture Awards ⇒ Could aid in determining the technical (architectural) requirements for achieving zero carbon high density apartment buildings, as current advocates for the Environmental Design Guide: http://www.environmentdesignguide.com.au/

<p>Raise the Bar</p> <p>⇒ Could promote the consideration of BASIX ratings in architectural design of new buildings and advocate for increased BASIX compliance</p>	
<p>Build Capacity</p> <p>⇒ Could deliver workshops on sustainable design</p> <p>⇒ Could form part of an expert panel to support owners corporations implement cost effective technologies and initiatives</p>	
<p>Empower Communities</p> <p>⇒ Could develop a greater recognition scheme to promote the value of environmental performance in apartments and apartment buildings</p>	
<p>Recognition schemes and awards:</p>	<ul style="list-style-type: none"> NSW Architecture Awards Category 11: Sustainable Architecture - http://wp.architecture.com.au/nswawards/
<p>Membership:</p>	<p>Membership:</p> <ul style="list-style-type: none"> 12,000 individuals in 2014
<p>Key communications channels used by the organisation:</p>	<ul style="list-style-type: none"> Website - http://www.architecture.com.au/ Facebook - https://www.facebook.com/ArchitectureNSW Twitter - @architecturensw Instagram - https://www.instagram.com/institute_architects_au/?utm_source=instragran&utm_medium=links&utm_campaign=AIA%20Instragran Linkedin - https://www.linkedin.com/company/australian-institute-of-architects?utm_source=Linkedin&utm_medium=Links&utm_campaign=AIA%20Linkedin Youtube - https://www.youtube.com/user/AusArchitects?feature=watch&utm_source=YouTube&utm_medium=links&utm_campaign=AIA%20YouTube Social Media Report Pg 018 http://sitefinity.architecture.com.au/docs/default-source/about-us/annual-report.pdf?sfvrsn=0
<p>Contact:</p>	<p>NSW Chapter</p> <p>Phone: (02) 9246 4055</p> <p>Email: nsw@architecture.com.au</p>
<p>Australian Institute of Conveyancers</p>	
<p>Web address:</p>	<p>www.aicnational.com.au/</p>
<p>Contact:</p>	<p>Santina Taranto (President)</p> <p>Phone: (03) 5223 1851</p> <p>Email: santina@aicnational.com.au</p>

Australian Institute of Quantity Surveyors	
Their potential contribution to specific RASP actions:	<p>Empower Communities</p> <p>⇒ Could advocate and provide more information on sustainable practices and programs on the website and through fact sheets, as per their goal to: <i>Provide leading edge education and professional development</i></p>
Recognition schemes and awards:	<ul style="list-style-type: none"> Awards – can't access without membership http://www.aiqs.com.au/imis/Error.aspx?iErrorType=Asi.Security.AccessDenied&ErrorReferrer=%2fimis%2fAIQS_Website%2fMember_Resources%2fAwards_Honours%2fAIQS_Website%2fMembers_Only%2fAwards_and_Honours.aspx%3fhkey%3da26a4408-bbff-4666-adf6-370a5a67955e
Membership:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> Website - https://www.aiqs.com.au/ Facebook - https://www.facebook.com/AIQS-114787175262859/ Twitter - @aiqs
Contact:	<p><i>Head Office</i></p> <p>Phone: (02) 8234 4000</p> <p>Email: nsw@aiqs.com.au</p>
Australian Institute of Urban Studies (NSW)	
Their potential contribution to specific RASP actions:	<p>Foster Innovation</p> <p>⇒ Could promote a business case for voluntary sustainability in new apartment developments</p> <hr/> <p>Build Capacity</p> <p>⇒ Could be an advocate for RASP actions and objectives, but little information on sustainable principles found e.g deliver workshops on targeted energy efficiency technologies and project implementation</p> <hr/> <p>Empower Communities</p> <p>⇒ Could advocate and provide more information on sustainable practices and programs on the website to expand resident engagement campaigns on energy, water and waste and through events and fact sheets, as per their objective to:</p> <ul style="list-style-type: none"> <i>Encourage, promote and undertake practical, action-oriented research into all aspects of urban affairs.</i>
Recognition schemes and awards:	No information available.
Membership:	<p>Member Categories</p> <ul style="list-style-type: none"> <i>Membership is open to anyone interested in urban affairs, including the future of Australian cities and towns, and the way they are changing.</i>
Key communications channels used by the organisation:	<ul style="list-style-type: none"> Website - http://www.aius-nsw.org/ Facebook: https://www.facebook.com/aius.nsw.div/ Twitter: @aiusnsw Newsletter Events

Contact:	<p><i>General</i></p> <p>Phone: (02) 9516 2139</p> <p>Email: Contact Form - http://www.aius-nsw.org/Contact</p>
Australian Windows Association	
Web address:	www.awa.org.au/
Contact:	<p><i>Sydney Office</i></p> <p>Phone: (02) 9498 2768</p> <p>Email: Online contact form at www.awa.org.au/forms/command/display_form?formID=1</p>
Building Designers Association of Australia	
Web address:	www.bdaa.com.au/
Contact:	<p><i>Ray Brown JP (President)</i></p> <p>Phone: 1300 669 854</p> <p>Email: president@bdaa.com.au</p>
Engineers Australia	
Their potential contribution to specific RASP actions:	<p>Foster Innovation</p> <ul style="list-style-type: none"> ⇒ Could develop and advocate the business case for sustainability in new developments and associated recommendations for planning instruments ⇒ Could help determine the technical and other requirements for achieving zero carbon high density apartment buildings <hr/> <p>Build Capacity</p> <ul style="list-style-type: none"> ⇒ Could be an advocate for RASP actions and objectives: <i>Engineers Australia is the trusted voice of the profession. We are the global home for engineering professionals renowned as leaders in shaping a sustainable world</i> <hr/> <p>Empower Communities</p> <ul style="list-style-type: none"> ⇒ Could develop a recognition scheme to promote the value of environmental performance in apartments and apartment buildings: ⇒ Could advocate and provide more information on sustainable practices and programs on the website and through events and fact sheets, e.g. leadership networks to collaborate, share learning and develop case studies or deliver workshops on targeted energy efficiency technologies and project implementation , as per their Sustainability Charter: <i>Engineers Australia believes that sustainable development should be at the heart of mainstream policy and administration in all areas of human endeavour. Selectively applying sustainable development principles to some areas but not to others is inappropriate.</i>
Recognition schemes and awards:	<ul style="list-style-type: none"> • Young Environmental Engineer of the Year - https://www.engineersaustralia.org.au/environmental-college/awards • Corporate Awards - https://www.engineersaustralia.org.au/awards
Membership:	<p>Member Categories:</p> <ul style="list-style-type: none"> • Engineering students • Graduate engineering students • Leaders in the industry

	<ul style="list-style-type: none"> • 104,381 members as at June 30, 2015
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - https://www.engineersaustralia.org.au/ • Facebook – 85,000 followers https://www.facebook.com/EngineersAustralia • Twitter - @EngAustralia • LinkedIn – 45,000 followers https://www.linkedin.com/groups/2132296/profile • Youtube - https://www.youtube.com/user/engaustralia • Flickr - https://www.flickr.com/photos/127094078@N02/ • Email list
Contact:	<p>Sydney Division President</p> <p>Phone: (02) 9410 5600</p> <p>Email: sydneypresident@engineersaustralia.org.au</p> <p>Awards Division</p> <p>Email: awards@engineersaustralia.org.au</p>
Facilities Management Association of Australia	
Their potential contribution to specific RASP actions:	<p>Foster Innovation</p> <ul style="list-style-type: none"> ⇒ Could determine the technical and other requirements for achieving zero carbon high density apartment buildings and be advocates of the RASP actions , as one of the core values is to <i>Operate in a way that demonstrates a commitment to effectiveness and sustainability</i> ⇒ Could develop and promote the business case for sustainability in new developments and associated recommendations for planning instruments ; Action 17 of the 2004 FMA Action Agenda almost directly aligns with the objectives of the RASP ‘Foster Innovation’ step: <i>ACTION 17 Develop a ‘business case’ model that highlights the costs and benefits of embracing sustainable practices in the use and management of materials; energy; water; waste; and indoor environmental quality, with a particular focus on workplace productivity.</i> <hr/> <p>Raise the Bar</p> <ul style="list-style-type: none"> ⇒ Could be an implementation partner for investigating issues with building certification in regard to environmental performance: <i>ACTION 14 Promote the role of facilities management in responding to increased demand for corporate accountability associated with sustainability performance.(2004 FMA Action Agenda)</i> ⇒ Could advocate for the Waste Management in New Developments policy in Development Control Plans <hr/> <p>Build Capacity</p> <ul style="list-style-type: none"> ⇒ Could initiate a leadership network to collaborate, share learning and develop case studies: <i>ACTION 16 Use the data web portal proposed in Action 4 to disseminate sustainability information. (2004 FMA Action Agenda)</i> ⇒ Could secure the long-term future for Smart Blocks. Expand Smart Blocks scope and service ⇒ Could integrate resource management and monitoring in strata skills workshops ⇒ Could be a part of an expert panel to support owners corporations implement cost effective technologies and initiatives <hr/> <p>Active Upgrades</p>

	<ul style="list-style-type: none"> ⇒ Could promote the implementation of Household Problem Waste trailing collection, and the High Rise Leaders Retrofit Program ⇒ Could advocate for the inclusion of apartment buildings in government sustainability schemes: <i>ACTION 15 Promote the role of the facilities management industry in key industry and government forums addressing sustainability.</i>(2004 FMA Action Agenda)
	<p>Empower Communities</p> <ul style="list-style-type: none"> ⇒ Currently has and Energy Efficiency and Sustainability and Environmental Impact Award ⇒ Could implement additional recognition schemes to promote the value of environmental performance in apartments and apartment buildings: <i>ACTION 15 Promote the role of the facilities management industry in key industry and government forums addressing sustainability.</i>(2004 FMA Action Agenda) ⇒ Could have a key role in expanding resident engagement campaigns on energy, water and waste
<p>Recognition schemes and awards:</p>	<ul style="list-style-type: none"> • Industry Awards - https://www.fma.com.au/fm-industry-awards-excellence <ul style="list-style-type: none"> ○ <i>Energy Efficiency - Awarded for leading and innovative projects and/or processes to enhance energy efficiency outcomes through facilities management operations.</i> ○ <i>Sustainability and Environmental Impact - Awarded for leading practical implementation of innovative projects and/or processes to enhance the social, environmental and economic sustainability of facilities management operations.</i>
<p>Membership:</p>	<p>Member Categories:</p> <ul style="list-style-type: none"> • Student, • General • Retired • Corporate
<p>Key communications channels used by the organisation:</p>	<ul style="list-style-type: none"> • Website - https://www.fma.com.au/ • Twitter - @FMAAust • LinkedIn - https://www.linkedin.com/groups/4013714/profile • Flickr - https://www.flickr.com/photos/fmaaustralia/sets • FM Snippets Newsletter (bimonthly newsletter providing industry alerts and relevant links on the latest advocacy, policy and legal developments in facilities management) • Facility Perspectives Magazine (https://www.fma.com.au/magazines/facility-perspectives) • FMA Online Monthly Newsletter (https://www.fma.com.au/fma-online-0) • Good Practice Guides (https://www.fma.com.au/good-practice-guides) • Conferences and events
<p>Contact:</p>	<p><i>General</i></p> <p>Phone: (03) 8641 6666</p> <p>Email: info@fma.com.au</p>

Housing Industry Association

Their potential contribution to specific RASP actions:

Foster Innovation

- ⇒ Currently promotes voluntary sustainability in design competitions (GreenSmart Awards) but could also promote sustainability through Voluntary Planning Agreements
- ⇒ Could help determine the technical and other requirements for achieving zero carbon high density apartment buildings
- ⇒ Could advocate and determine the business case for sustainability in new buildings

Raise the Bar

- ⇒ Could incorporate BASIX ratings into GreenSmart training
- ⇒ Could investigate the actual performance of BASIX certified buildings and act as advocates for compliance and targets

Build Capacity

- ⇒ Have developed case studies of sustainable modifications.
- ⇒ Could act as an influencer and implementation partner and form part of the expert panel, as their expertise is in the area of sustainable construction and renovation
- ⇒ Could demonstrate solar PV in apartments through workshops and as part of their building courses
- ⇒ Could secure the long-term future for Smart Blocks. Expand Smart Blocks scope and service

Active Upgrades

- ⇒ Could be part of developing and reviewing High Rise Leaders Retrofit Program

Empower Communities

- ⇒ Currently undertaking a recognition scheme that promotes the value of environmental performance in apartments and apartment buildings
- ⇒ Could implement educational courses as part of their GreenSmart Initiative, and modifying GreenSmart standards

Recognition schemes and awards:

- GreenSmart Initiative – sustainable building accreditation, and training for green accreditation
 - Thermal performance
 - Passive solar design and natural ventilation
 - Design and operational issues for water and energy efficiency
 - Selection of water and energy efficient appliances
 - Lighting
 - Sustainable building
 - Design
 - Marketing sustainable housing to clients.
- HIA GreenSmart Housing Awards
<https://hia.com.au/ProductsServices/GreenSmart/WhatIsGreenSmart.aspx>

Membership:

Members:

- Over 40,000

Key communications channels used by the organisation:

- HIA Summit
- HIA Awards
- HIA Media Centre
- Video Channel:
<https://hia.com.au/IndustryPolicy/MediaCentre.aspx?medi>

	<p>acentretab=VideoChannel</p> <ul style="list-style-type: none"> GreenSmart Magazine : http://housinglocal.com.au/ideas/publications/greensmart.aspx
Contact:	<p>Graham Wolfe (CEO - Industry Policy & Media)</p> <p>Phone: (02) 6245 1361 or 0419 751 188</p> <p>Email: g.wolfe@hia.com.au</p>
Master Builders Association (NSW)	
Web address:	www.mbansw.asn.au/
Contact:	<p>General</p> <p>Phone: (02) 8586 3555</p> <p>Email: enquiries@mbansw.com.au</p>
Planning Institute of Australia	
Their potential contribution to specific RASP actions:	<p>Foster Innovation</p> <p>⇒ Could be an advocate for sustainability in new developments and associated recommendations for planning instruments, and for voluntary sustainability in Voluntary Planning Agreements.</p> <p>⇒ Could advocate the business case for sustainability in new developments</p> <p>Build Capacity</p> <p>⇒ Could incorporate sustainable planning in apartment buildings information in educational events and initiate a leadership network to collaborate, share learning and develop case studies on sustainability in planning</p>
Recognition schemes and awards:	<ul style="list-style-type: none"> Awards for Planning Excellence (none explicitly sustainability focussed) http://www.planning.org.au/awards/categories
Membership:	No information found.
Key communications channels used by the organisation:	<ul style="list-style-type: none"> Website - http://www.planning.org.au/ New Planner Magazine Facebook - https://www.facebook.com/Planning-Institute-of-Australia-101719689897352/ Twitter - @pia_planning Linkedin - https://www.linkedin.com/groups/3977719/profile Youtube - https://www.youtube.com/user/Planning1951 Flickr - https://www.flickr.com/photos/pia_planning/ PIA News - http://www.planning.org.au/news-archive/pia-news-home-page/pia-news-home-page
Contact:	<p>NSW Division</p> <p>Phone: (02) 8904 1011</p> <p>Email: nswmanager@planning.org.au</p>
Property Owners Association of NSW	
Their potential contribution to specific RASP actions:	<p>Empowering Communities</p> <p>⇒ Could be an advocate for RASP actions and objectives, as per their objective: <i>To collect by research, enquiry or otherwise and to diffuse or disseminate knowledge, information and instruction regarding all matters which are the concern or interest of members. Publish newsletters, articles or other material; hold or organise meetings, conferences, seminars or join with other</i></p>

	<p><i>organisations for holding such functions</i></p> <ul style="list-style-type: none"> ⇒ Could promote initiatives supporting environmental performance available to owners corporations ⇒ Could expand resident engagement campaigns on energy, water and waste and set up recognition schemes for environmental sustainability
Recognition schemes and awards:	No information found.
Membership:	<p>Member Categories:</p> <ul style="list-style-type: none"> • Property Owners
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - https://www.poansw.com.au/ • Facebook - https://www.facebook.com/poansw • Twitter - @poansw • Google+ - https://plus.google.com/+PoanswAu/posts
Contact:	<p><i>General</i></p> <p>Phone: (02) 9396 3949</p> <p>Email: info@poansw.com.au</p>
Royal Institute of Chartered Surveyors (Oceania)	
Their potential contribution to specific RASP actions:	<p>Build Capacity</p> <ul style="list-style-type: none"> ⇒ Could be an advocate for RASP actions and objectives, as they have an Environment and Resources Professional Group Board that oversees the technical guidance and standards of sustainable actions ⇒ Could initiate a leadership network to collaborate, share learning and develop case studies
Recognition schemes and awards:	<ul style="list-style-type: none"> ⇒ Best Sustainability Team - http://www.rics.org/au/training-events/networking/rics-awards-australia/
Membership:	<p>Members:</p> <ul style="list-style-type: none"> ⇒ <i>RICS has thousands of members, students and trainees in Australia.</i>
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - http://www.rics.org/au/about-rics/where-we-are/oceania/ • Instagram - https://www.instagram.com/ricssurveyors/ • Twitter - @RICSNews • Facebook - https://www.facebook.com/ricssurveyors • LinkedIn - https://www.linkedin.com/company/rics • Youtube - https://www.youtube.com/user/ricsmediacentre
Contact:	<p><i>General</i></p> <p>Phone: (02) 9216 2333</p> <p>Email: oceania@rics.org</p>
Urban Development Institute of Australia (NSW)	
Their potential contribution to specific RASP actions:	<p>Foster Innovation</p> <ul style="list-style-type: none"> ⇒ Currently promotes sustainability in design ⇒ Could advocate the business case for sustainability in new and existing apartment blocks based on one of the core objectives: <i>Foster a continuing education and research program to support the industry and benefit others associated with urban development.</i> ⇒ Could promote sustainability through Voluntary Planning Agreements as per their Plan of Action: <i>Emphasise the importance of sustainable development</i>

	<p><i>through; advocating balanced sustainable development policies to government, and promoting the use of sustainable technologies for application in built form and development outcomes.</i></p> <p>Raise the Bar</p> <p>⇒ Could advocate the compliance of BASIX measures: <i>Promote the principles of responsible development, better planning, efficient land utilisation and sustainability of resources for future generations.</i></p>
Recognition schemes and awards:	<p>⇒ NSW Awards for Excellence: Excellence in Environmental Technology & Sustainability – <i>This award recognises residential developments that demonstrate how significant environmental challenges have been overcome, and where research, innovation, design, technology or construction techniques have enabled a significant response to a need for environmental improvement. It may include a mix of environmental, social and financial outcomes or focus exclusively on social, economic or environmental achievements.</i> http://www.udiansw.com.au/pages/awards_excellence</p>
Membership:	<p>Member Categories:</p> <p>⇒ Corporate Member – Developer ⇒ Financial Institution ⇒ Government Body ⇒ General Consultancy ⇒ Associate ⇒ Affiliate</p>
Key communications channels used by the organisation:	<ul style="list-style-type: none"> • Website - http://www.udiansw.com.au/ • Facebook - https://www.facebook.com/buildabetternsw • Twitter - @udiansw • LinkedIn - https://www.linkedin.com/company/urban-development-institute-of-australia---nsw • Urban Icon Magazine- http://www.udiansw.com.au/pages/member_urban_icon • Email alerts • Professional Development Events - http://www.udiansw.com.au/pdevents
Contact:	<p><i>Stephen Albin (Chief Executive)</i> Email: salbin@udia-nsw.com.au</p> <p><i>Kylie Prince (General Manager Operations)</i> Email: kprince@udia-nsw.com.au</p>

6.3.3 Utilities distributors

Ausgrid	
Web address	www.ausgrid.com.au
Contact	<i>Craig Tupper (Team Leader – Sustainability and Energy Efficiency).</i> Email: ctupper@ausgrid.com.au
Sydney Water	
Web address	www.sydneywater.com.au
Contact	<i>Andre Boerema (Manager Water Efficiency).</i> Email: andre.boerema@sydneywater.com.au
Jemena Gas	
Web address	www.jemena.com.au
Contact	<i>Philip Glasscock (Network Development Manager NSW/ACT).</i> Email: Philip.glasscock@jemena.com.au

6.4 Key communications platforms and channels

In addition to the communications platforms and channels of the organisations listed in above, the following communications platforms and channels were identified.

6.4.1 Strata-specific

Jimmy Thomson (Flat Chat, Domain)	
Web address	www.flat-chat.com.au
Contact	<i>Jimmy Thomson</i> Email: contact@flat-chat.com.au
Griffith University Strata and Community Title in the 21st Century Conference	
Web address	www.griffith.edu.au/conference/strata-community-title-australia-21st-century-2015
Contact	<i>Sacha Reid (Organiser)</i> Email: s.reid@griffith.edu.au
Liveable Cities Conference	
Web address	http://healthycities.com.au/
Contact	<i>Conference Secretariat</i> Phone: (07) 5502 2068 Email: conference@healthycities.com.au ,
Living in Strata (SSKB Strata Company)	
Web address	http://www.livinginstrata.com.au/news/events/4/gold-coast-body-corporate-trade-sho
Twitter handle	@Livinginstrata
Contact	Email: (SSKB) sskb@sskb.com.au
Look Up Strata (including Australian Strata Services Directory)	
Web address	www.lookupstrata.com.au www.australianstrataservicesdirectory.net
Twitter handle	@LookUpStrata
Contact	<i>Allan Clair (BusinessOwner)</i> Email: administration@lookupstrata.com.au
Michael Teys (Block Strata)	
Web address	www.blockstrata.com.au
Twitter handle	@MichaelTeyS and @BlockStrata
Contact	<i>Michael Teys</i> Phone: (02) 9562 6500 Email: Michael@blockstrata.com.au .

Strataman	
Web address	www.strataman.com.au/
Contact	Email: mail@strataman.com.au
Vertical Neighbourhood Connections	
Web address	www.verticalneighbourhoodconnections.com.au/
Contact	<i>Rosemarie Speidel</i> Phone: 0407 377 760
Sue Williams (Domain)	
Web address	http://www.domain.com.au/news/author/sue-williams/
Contact	General contact form at http://www.domain.com.au/group/contact-us/
Your Strata Property	
Web address	www.yourstrataproperty.com.au/
Contact	<i>Amanda Farmer (Owner)</i> Phone: (02) 8262 6103 Email: Amanda@lawyerschambers.com.au

6.4.2 Other

Clay Lucas (City Editor at The Age)	
Web address	www.theage.com.au/victoria/by/Clay-Lucas
Twitter handle	@ClayLucas
Contact	Clay Lucas Phone: (03) 8667 3064 Email: clucas@theage.com.au .
Sourceable	
Web address	https://sourceable.net/
Twitter handle	@Sourceable_
Contact	Email: info@sourceable.net
The Fifth Estate	
Web address	http://www.thefifthestate.com.au/
Twitter handle	@FifthEstateAU
Contact	Tina Perinotto (Publisher and Managing Editor). Phone: 0413 834 574 Email: tperinotto@thefifthestate.com.au .
The Urban Developer	
Web address	http://www.theurbandevolver.com/
Contact	Email: Contact form at www.theurbandevolver.com/contact/

Appendix 1 Formal Connections between Organisations

Connections identified in the Strata Stakeholder Map.

Body/Company	Connection	Body/Company
Ace Body Corp. Management	<i>member of</i>	SCA (NSW)
AIA (NSW)	<i>member of</i>	ASBEC
AIQS	<i>member of</i>	Green Building Council
AIQS	<i>member of</i>	ASBEC
AIRAH	<i>member of</i>	ASBEC
Aus Window Association	<i>member of</i>	BPIC
Ausgrid	<i>member of</i>	Property Council
BPIC	<i>member of</i>	ASBEC
Brookfield GIS	<i>uses</i>	MYBOS
Brookfield GIS	<i>member of</i>	Green Building Council
Building Designers Association	<i>member of</i>	ASBEC
City of Sydney	<i>member of</i>	Committee for Sydney
City of Sydney	<i>established</i>	Smart Blocks
City of Sydney	<i>member of</i>	Property Council
City of Sydney	<i>partners</i>	Green Strata
City of Sydney	<i>member of</i>	Green Building Council
City of Sydney	<i>member of</i>	Solar Council
City of Sydney	<i>member of</i>	ASBEC
City of Sydney	<i>uses</i>	Wattblock
Clean Energy FC	<i>member of</i>	Property Council
Clisdells	<i>member of</i>	SCA (NSW)
COTA NSW	<i>member of</i>	Insurance Council
Engineers Australia	<i>member of</i>	ASBEC
Esquire Property Group	<i>share senior members</i>	SCA (NSW)
Excel BM	<i>member of</i>	FMA Australia
Excel BM	<i>member of</i>	UDIA (NSW)
FMA Australia	<i>member of</i>	ASBEC
Greater Sydney Commission	<i>partners</i>	City of Sydney
Green Building Council	<i>partners</i>	FMA Australia
Green Building Council	<i>share senior members</i>	Property Council
Green Building Council	<i>partners</i>	AIA (NSW)
Green Building Council	<i>partners</i>	Office of Environment and Heritage
Green Building Council	<i>partners</i>	PIA
Green Building Council	<i>member of</i>	ASBEC
Green Strata	<i>partners</i>	OCN
Green Strata	<i>established</i>	Smart Blocks
Harvie Strata	<i>member of</i>	REI (NSW) Strata Chapter
Harvie Strata	<i>member of</i>	SCA (NSW)
Housing Industry Association	<i>share senior members</i>	BPIC

Jamesons Strata Managers	<i>member of</i>	SCA (NSW)
Jamesons Strata Managers	<i>member of</i>	UDIA (NSW)
Jemena Gas	<i>member of</i>	Committee for Sydney
Lefand Group	<i>partners</i>	Netstrata
Lefand Group	<i>uses</i>	BuildingLink
Lefand Group	<i>partners</i>	PICA
Lefand Group	<i>partners</i>	Strata Choice
Lefand Group	<i>member of</i>	SCA (NSW)
LUNA	<i>supports</i>	OCN
Macquarie Relationship Banking	<i>member of</i>	Property Council
Macquarie Relationship Banking	<i>sponsors</i>	SCA (NSW)
Manage Meant	<i>uses</i>	MYBOS
Master Builders	<i>member of</i>	Property Council
McCormacks	<i>member of</i>	Property Council
Meriton Strata & BM	<i>member of</i>	Housing Industry Association
Meriton Strata & BM	<i>member of</i>	Property Council
Meriton Strata & BM	<i>member of</i>	Urban Taskforce
Meriton Strata & BM	<i>member of</i>	UDIA (NSW)
Meriton Strata & BM	<i>member of</i>	Master Builders
Meriton Strata & BM	<i>uses</i>	StrataSpot
Meriton Strata & BM	<i>member of</i>	Committee for Sydney
MYBOS	<i>supports</i>	OCN
Netstrata	<i>member of</i>	SCA (NSW)
Netstrata	<i>member of</i>	UDIA (NSW)
NSW Planning	<i>member of</i>	Committee for Sydney
NSW Planning	<i>established</i>	Greater Sydney Commission
OCN	<i>member of</i>	Building Professionals Board
OCN	<i>established</i>	Smart Blocks
Office of Environment and Heritage	<i>member of</i>	ASBEC
PIA	<i>established</i>	AIUS (NSW)
PIA	<i>member of</i>	ASBEC
PICA	<i>share senior members</i>	SCA (NSW)
PICA	<i>member of</i>	UDIA (NSW)
PICA	<i>sponsors</i>	OCN
PICA	<i>member of</i>	RICS (Oceania)
Progressive Strata	<i>member of</i>	SCA (NSW)
Property Council	<i>member of</i>	ASBEC
RICS (Oceania)	<i>member of</i>	ASBEC
SCA (NSW)	<i>member of</i>	Property Council
SCA (NSW)	<i>established</i>	Smart Blocks
Smart Blocks	<i>partners</i>	FMA Australia
Smart Blocks	<i>partners</i>	Office of Environment and Heritage
Somerville First National	<i>member of</i>	SCA (NSW)
Somerville First National	<i>member of</i>	REI (NSW) Strata Chapter
Strata Choice	<i>share senior members</i>	SCA (NSW)

Strata Choice	<i>member of</i>	UDIA (NSW)
Strata Choice	<i>member of</i>	REI (NSW) Strata Chapter
Strata Partners	<i>member of</i>	SCA (NSW)
Strata Plus	<i>member of</i>	SCA (NSW)
Strata Plus	<i>member of</i>	UDIA (NSW)
Strata Sense	<i>supports</i>	OCN
Strata Sense	<i>member of</i>	SCA (NSW)
Sustainability Now	<i>partners</i>	City of Sydney
Sustainability Now	<i>partners</i>	Office of Environment and Heritage
Sydney Water	<i>member of</i>	Committee for Sydney
Sydney Water	<i>member of</i>	Property Council
Transparent FM	<i>uses</i>	BuildingLink
Urban Growth NSW	<i>share senior members</i>	Committee for Sydney
Urban Growth NSW	<i>share senior members</i>	Property Council
Urban Growth NSW	<i>member of</i>	Greater Sydney Commission
Urban Growth NSW	<i>member of</i>	Green Building Council
Urban Growth NSW	<i>sponsors</i>	Urban Taskforce
Urban Taskforce	<i>member of</i>	PIA
Urban Taskforce	<i>member of</i>	AIA (NSW)
Urbanise	<i>member of</i>	Property Council
Vertical AM	<i>member of</i>	FMA Australia
Vertical AM	<i>member of</i>	Green Building Council
Vertical AM	<i>member of</i>	RICS (Oceania)
Vesture Management Group	<i>member of</i>	SCA (NSW)
Vesture Management Group	<i>member of</i>	UDIA (NSW)
Wattblock	<i>supports</i>	OCN
Wattblock	<i>member of</i>	SCA (NSW)
Wattblock	<i>partners</i>	Jamesons Strata
Wattblock	<i>partners</i>	Office of Environment and Heritage
Wellman Strata	<i>member of</i>	SCA (NSW)
Women in Strata	<i>share senior members</i>	Your Strata Property
Women in Strata	<i>member of</i>	ACCAL
Women in Strata	<i>member of</i>	SCA (NSW)
Women in Strata	<i>share senior members</i>	PICA
Women in Strata	<i>share senior members</i>	Progressive Strata
Women in Strata	<i>share senior members</i>	Strata Sense