


Advice for Checking Water Bills

Green Strata

Green Strata provides an excellent resource for advice on checking and understanding your water bills, with examples of real bills from Sydney Water.

Significant savings are possible to you and your strata scheme by taking this simple step, even before you implement sustainability retrofits for water. For example, it has even been known for strata managers to mistakenly allocate the wrong water bills for the property when managing the receipt of bills for multiple schemes. You may also be paying estimated rather than actual usage charges if there is a problem with your meter.




Telephone Payments ☎ (See below)
Account Balance ☎ **1300 362 093**
Website: sydneywater.com.au

General Enquiries ☎ **13 20 92**
8.30am to 5.30pm (Mon-Fri)

Faults and Leaks ☎ **13 20 90**
24 hours

Last bill	Payments	Balance	This bill	Total amount due
\$11038.53	\$11038.53	\$0.00	\$9370.58	\$9370.58

007598 000



THE OWNERS - STRATA PLAN XXXXX

Please pay by

02/11/16

Account number

9999 9999

Account for master strata			Property Address
Usage charges - GST free	8 Jul 16 - 12 Oct 16		\$
Water	08/07 - 12/10	4654 kL at \$2.0000 a kL See over for details	9308.00
Other charges and credits			
Wastesafe administration charge to 31 Dec 16 See over for details			26.01
Trade waste agreement fee for agreement no 30357 to 24 Nov 16			36.57
Total amount due			\$9370.58

Figure 1 : Example bill received by owners corporation for all water used in the complex (one meter for entire complex) (Source: Green Strata 'Understand Water Metering and Billing', 2017)